



Service address: CUSTOMER NAME
 CUSTOMER NAME 2
 ADDRESS FIELD, ADDRESS NOTES

Your account number: 12345-67890 Bill Group 20

Billing date: April 3, 2008

Customer service

Hydro One Networks Inc.
 PO Box 5700
 Markham, Ontario L3R 1C8

**View your electricity use at
 www.HydroOne.com**

For billing and service inquiries, call
 1-866-922-2466
 Monday to Friday
 8:30 am - 5:00 pm
 Eastern Time

For 24 hour power outages or emergency service, call
 1-800-434-1235

Standard Service supplied by Hydro One

Here's what you owe

Balance forward \$0.00
 Your new charges \$809.61

Total amount you owe \$809.61



Run your dishwasher after 10 at night and make a difference to more than your electricity bill. Go to our website for more information about managing your bill on time-of-use prices.

For energy efficiency tips to manage your bill visit www.PowerSaver.ca.

Compare the electricity you are using

	Number of days	Average Daily Electricity Use (kWh)			Average electricity you used per day (kWh)
		On-Peak	Mid-Peak	Off-Peak	
Feb 25, 2008 - Mar 31, 2008	35	42	71	100	214
Jan 25, 2008 - Feb 25, 2008	31	28	30	75	133
Dec 28, 2007 - Jan 25, 2008	28	28	30	75	133
Nov 23, 2007 - Dec 28, 2007	35				78
Oct 25, 2007 - Nov 23, 2007	29				39
Sep 27, 2007 - Oct 25, 2007	28				36
Feb 22, 2007 - Mar 26, 2007	32				160



4559001

Printed on recycled paper. 01(front) rev. 03-01



Please return this slip with your payment.

Your account number: **12345-67890**

Total amount you owe \$809.61

Amount enclosed

\$

T1 (D)
 XX 3J0

CUSTOMER NAME
 CUSTOMER NAME 2
 ADDRESS FIELD, ADDRESS NOTES

HYDRO ONE NETWORKS INC.
 PO BOX 4102 STN A
 TORONTO ON M5W 3L3



Service address:

CUSTOMER NAME
CUSTOMER NAME 2
ADDRESS FIELD, ADDRESS NOTES

Your account number:

12345-67890

Page 2 of 2

How we calculated your charges

Balance forward	Amount of your last bill	\$281.00
	Amount we received on April 3, 2008 - thank you	\$281.00 CR
	Balance forward	\$ 0.00
Your electricity charges	Your service type is Residential High Density	
	Electricity used this billing period	
	Meter J2183633 for billing period February 25, 2008 to March 31, 2008	
	Metered usage in kilowatt-hours (6,851.67 x 1) = 6,851.67 kWh	
	Adjusted usage in kilowatt-hours (6,851.67 x 1.092*) = 7,482 kWh	
	Electricity: On-Peak: 1,481.92 kWh @ 8.7000 ¢	\$128.93
	Mid-Peak: 2,500.00 kWh @ 7.0000 ¢	\$175.00
	Off-Peak: 3,500.10 kWh @ 3.0000 ¢	\$105.00
	Delivery	\$267.53
	Regulatory Charges	\$46.64
	Debt Retirement Charge	\$47.96
	GST (87086-582-RT0001)	\$38.55
	Total of your electricity charges	\$809.61

Time-of-Use Periods for Summer and Winter

Time Period	Summer (May 1st - Oct 31st)	Winter (Nov 1st - Apr 30th)
On-Peak	Weekdays: 11 a.m. - 5 p.m.	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 9 p.m.
Mid-Peak	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 9 p.m.	Weekdays: 11 a.m. - 5 p.m.
Off-Peak	Weekdays: 9 p.m. - 7 a.m. & Weekends and Holidays	Weekdays: 9 p.m. - 7 a.m. & Weekends and Holidays

Electricity: This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor*. Hydro One collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

Delivery: These are the costs of delivering electricity from generating stations across the Province to Hydro One than to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

Regulatory Charges: Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

Debt Retirement Charge: The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit www.HydroOneNetworks.com or www.oeb.gov.on.ca.