



Dear Customer,

Bulk metered multi-unit residential premises are eligible to receive the Regulated Price Plan and/or the Ontario Clean Energy Benefit provided that a declaration form is completed and returned to Hydro One.

Regulated Price Plan (RPP)

Customers who buy their electricity from Hydro One have their electricity prices set by the Ontario Energy Board (OEB) as part of the Regulated Price Plan (RPP) - tiered and time-of-use (TOU) prices.

For **tiered prices**, the threshold that defines higher and lower electricity prices for residential customers is set at 600 kilowatt hours per month during the summer (May 1st to October 31st) and 1,000 kilowatt hours per month during the winter (November 1st to April 30th). The threshold for non-residential customers remains at 750 kilowatt hours per month for all seasons. Each qualifying residential unit in your building may be eligible to receive the threshold – the amount of electricity charged at a lower price. Condominiums that are classified as predominately non-residential will be billed the non-residential threshold of 750 kWh per month throughout the year.

If your multi-unit residential premises is classified as General Service Energy Billed (less than 50 kW), you will be billed tiered prices until your account is switched to TOU prices. If your multi-unit residential premises is classified as General Service Demand Billed (50 kW and above), there are no plans to switch your account to TOU prices, you will remain on tiered prices.

With **TOU prices** the cost of electricity will vary based on when it is used. TOU prices vary based on the time of day, day of week and by season. The three TOU periods are on-peak, mid-peak and off-peak. For more information on RPP prices, visit www.ontarioenergyboard.ca.

Ontario Clean Energy Benefit

The Ontario Clean Energy Benefit provides a 10 per cent rebate off the total electricity bill, including electricity costs, delivery, regulatory charges, the debt retirement charge and HST for five years until December 31, 2015. Customers enrolled with a retailer may qualify for the Ontario Clean Energy Benefit. For more details, visit www.ontario.ca/energyplan.

To find out if you qualify for RPP and the Ontario Clean Energy Benefit, please read the enclosed Declaration Form.

Security Deposits for Condominiums

The OEB has directed Hydro One and other electric utilities to treat multi-unit condominiums that are predominately residential as residential customers for security deposit purposes. The OEB has reduced the time to establish a good payment history from either seven or five years to one year.

A review of your account will be conducted once a completed Declaration Form is received to determine whether Hydro One is currently holding a security deposit. If you've demonstrated a good payment history for a period of one year and your deposit has been retained for a full year, your deposit plus interest will be fully refunded on your next bill. For information on Hydro One's Security Deposit Policy, please visit www.HydroOne.com.

Please complete and return the Declaration Form

In order for Hydro One to correctly classify your account and accurately calculate your bill, please complete and return the Declaration Form as soon as possible. Your account will be adjusted once your signed and completed Declaration Form is received by Hydro One. Please allow four weeks for processing. Be sure to provide all of the required information on your form, or processing delays may result.

If you have any questions please visit our website at www.HydroOne.com or email us at: business.customer.centre@HydroOne.com. You may also call our Business Customer Centre at 1-877-447-4412. Our office hours are Monday to Friday, 8:30 a.m. to 5 p.m.

Business Customer Centre
Hydro One Networks Inc.

Declaration Form for Bulk-Metered Multi-Unit Residential Premises

Please return this form to:

Mail: Hydro One Networks Inc.
Business Customer Centre
P.O. Box 5700
Markham, Ontario L3R 1C8

Attention: Business Customer Centre
Fax Number: 905-944-3308

To be eligible for the Regulated Price Plan and/or the Ontario Clean Energy Benefit, please complete this form and return to our office by fax or mail as soon as possible.

Step One – Does your account qualify?

Your account qualifies if your property falls into one the following categories below:

1. a property as defined in the *Condominium Act, 1998*;
2. a residential complex as defined in the *Residential Tenancies Act, 2006*; or
3. a property that includes one or more dwellings and that is owned or leased by a co-operative as defined in the *Co-operative Corporations Act*.

You can find these acts on the government's e-laws website at www.e-laws.gov.on.ca.

Step Two – What would you like to declare?

- Regulated Price Plan & Ontario Clean Energy Benefit Ontario Clean Energy Benefit only

Step Three – What would you like to declare?

If your account qualifies, please fill in the information below. If you have multiple accounts with Hydro One Networks Inc. that qualify then you must list each qualifying account on this Declaration Form. Please attach a separate page if you run out of room. If there are units in your building or complex that are metered or billed separately from the account referenced, do not include them in the total number of units for this account.

Hydro One Networks Inc. Account Number(s)	Account Name	Basis for Qualification	Number of Units		
			Total	Residential*	Non-Residential*
Sample 00000-00000	Baywood Condominium	<i>Condominium Act, 1998</i>	50	45	5
Sample 00000-00000	Griffin Apartment Complex	<i>Residential Tenancies Act, 2006</i>	25	–	–

* Only required for condominiums

The following individual has the authority to provide and certifies the accuracy of the information on this form and any additional attachments. Please complete the applicable sections below.

<p>If Account Name is a Corporation Insert Corporation's Name: _____</p> <p>Sign Here: _____ Name of Authorized Signing Officer: _____</p> <p>Title: _____ Date: _____</p> <p>I certify the above information to be true, correct and complete and that I have the authority to bind the Corporation.</p>	<p>If Account Name is a Sole Proprietor Name of Sole Proprietorship: _____</p> <p>Name of Applicant: _____</p> <p>Signature of Applicant: _____</p> <p>Date: _____</p> <p>I certify the above information to be true, correct and complete.</p>	<p>If Account Name is a Partnership Name of Partnership: _____</p> <p>Name of General Partner: _____</p> <p>Sign Here: _____ Name of Authorized Signing Officer: _____</p> <p>Title: _____ Date: _____</p> <p>I certify the above information to be true, correct and complete and that I have the authority to bind the Partnership.</p>
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Hydro One will advise whether your account(s) is/are eligible for the RPP and/or Ontario Clean Energy Benefit only upon receipt of a completed Declaration Form. The accounts will reflect the eligibility for RPP and/or Ontario Clean Energy Benefit until the earlier of such time as you advise us in writing that the account no longer qualifies for the RPP and/or Ontario Clean Energy Benefit; or if there are changes to the RPP and/or Ontario Clean Energy Benefit causing your account(s) to no longer qualify for RPP and/or Ontario Clean Energy Benefit. You must advise us in writing if there is a change in the number of units at the property or complex.

All information submitted in this process will be used by Hydro One Networks Inc. solely in support of its obligations under the *Electricity Act, 1998* and the *Ontario Energy Board Act, 1998* and regulatory instruments made thereunder, applicable Ontario Energy Board Codes and Rules and associated policies, standards and procedures and its distribution licence. All submitted information will be assigned the appropriate confidentiality level upon receipt. Based on the information provided, we may change your account status to a "commercial rate" if more than four residential units are declared against one metered residential service, which may potentially increase your total electricity charges.