

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HYDRO ONE NETWORKS INC.

Hydro One Networks Inc. has applied to raise its electricity distribution rates and other charges.

Learn more. Have your say.

Hydro One Networks Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2018 and continuing each year for another 4 years, until December 31, 2022. If the application is approved, a typical residential customer of Hydro One Networks Inc., using 750 kWh per month, would see increases as set out in the table below:

2018 an increase of \$2.79 per month  
2019 an increase of \$2.47 per month

2020 an increase of \$2.31 per month  
2021 an increase of \$1.95 per month

2022 an increase of \$2.23 per month

Other customers, including businesses, may be affected as well.

Hydro One Networks Inc. has also acquired the electricity distribution assets of Norfolk Power, Haldimand County Hydro and Woodstock Hydro. The distribution rates for the former customers of these distributors will remain frozen at current levels until December 31, 2020. As part of this application, on January 1, 2021, and January 1, 2022, the distribution rates for these customers will also be increasing.

If the application is approved, a typical former residential customer of these three distributors, using 750 kWh per month, would see increases as set out in the table below:

Former Utility	2021	Increase	2022
Norfolk Power	\$3.18 per month		\$1.09 per month
Haldimand County Hydro	\$4.52 per month		\$1.09 per month
Woodstock Hydro	\$1.08 per month		\$0.84 per month

Other former customers of these distributors, including businesses, may be affected as well.

Hydro One Networks Inc. has also applied for new service charges and for adjustments to many of its specific service charges, including increases to charges for the collection of accounts, for disconnection, reconnection and removal of load control devices and for access to Hydro One Networks Inc. power poles. You are encouraged to review the application carefully to determine whether you may be affected by these changes.

The Ontario government has introduced the *Fair Hydro Act, 2017* that, if passed, would implement electricity rate reductions starting in the summer of 2017. The amounts set out above are provided before the application of any credits that would be implemented under the *Fair Hydro Act, 2017*.

## THE ONTARIO ENERGY BOARD IS HOLDING COMMUNITY MEETINGS

The Ontario Energy Board (OEB) will be hosting several regional community meetings. Please check the Ontario Energy Board website at [www.oeb.ca](http://www.oeb.ca) under the EB-2017-0049 case number for specific details of the meetings in your area. The community meetings are designed to allow customers to:

- Learn more about Hydro One's costs and rate application.
- Find out how the OEB will review the application.
- Get involved and provide your comments about the application to the OEB.

## THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider the application filed by Hydro One. During the hearing, we will question Hydro One on its case for the rate increases. We will also hear questions and arguments from individual customers and from groups that represent Hydro One's customers. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

Hydro One has applied for approval of rates for 5 years. You may not get notice of future rate changes during this 5 year period.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Hydro One's application on the OEB's website now.
- You can attend the OEB's community meeting where you can ask questions, make comments and voice your concerns.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **June 14, 2017** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## LEARN MORE

These proposed charges relate to Hydro One's distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2017-0049**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2017-0049** from the list on the OEB website: [www.oeb.ca/notice](http://www.oeb.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings - oral and written. Hydro One has applied for an oral hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **June 14, 2017**.

## PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).



Ontario

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