



Fixed & Variable Charges on Your Bill

Explaining Delivery Rates



REGULATOR

Our regulator, the Ontario Energy Board (OEB) sets delivery rates.



FIXED CHARGES

Some of the delivery rates are “fixed,” meaning the same amount is charged no matter how much electricity you use.



VARIABLE CHARGES

The rest of the charges included in the Delivery line vary depending on how much electricity you use, giving you a way to control your bill.

Hydro One’s role in Ontario’s electricity system



The Delivery line on the bill reflects the cost of delivering electricity from generation stations across the province to your home or business through our transmission (high voltage) and distribution (low voltage) systems.



VARIABLE DELIVERY CHARGES



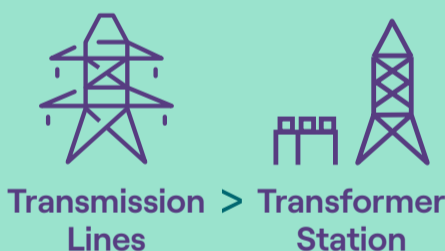
FIXED DELIVERY CHARGES

Transmission Rates (cents per kWh)

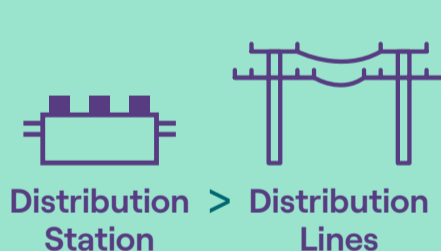
Distribution Volume Charge (cents per kWh)

Monthly Service Charge (\$/month)

Hydro One’s Delivery Line



Covers the operational and maintenance costs of the high voltage transmission system.



Covers the operational and maintenance costs for the infrastructure that delivers electricity to your home or business.



Covers the costs of billing, meter reading, customer service and 24-hour power restoration.



The other line items on your bill are a mix of variable and fixed charges. We collect these charges and pass them along to other entities without any markup.

Line Items on Your Bill	Variable Charges	Fixed Charges
Electricity	Time-of-Use prices (cents/kWh) and Tiered prices (cents/kWh) set by OEB	
	Retail contract	
Regulatory Charges	Rural rate protection charge (cents/kWh)	Wholesale market service rate (cents/kWh)
		Standard supply charge (\$/month)*
HST	13% tax on your total electricity charges after the 19.3% Ontario Electricity Rebate is applied	

*Does not apply to customers who have an electricity contract.