Identification of Key Sustainability Issues

Hydro One conducted a formal process in 2018 to identify the key sustainability issues that matter most to our business, stakeholders and partners. Through this assessment, ten priority issues across people, planet and community were identified as important to Hydro One's business and appear in the upper right corner of the matrix. These issues form the basis for our sustainability disclosures and are reflected in this report. In previous years, we had a stand-alone section on business model pressures – however, in this year's report, this was incorporated into individual sections.

