

## 2022 SASB Table

As an electricity transmission and distribution company, we report according to the SASB framework for the electric utilities and power generation industry. We address all indicators in the standard that we consider to be material for our business and are legally able to report on as an Ontario-based utility.

All information is for Hydro One Limited unless there is an asterisk (\*), in which case the information is just for Hydro One Networks.

SASB Topic	Indicator	2020	2021	2022
<b>Energy Affordability</b>	Average retail electric rate (\$/kWh)	0.16 residential 0.21 commercial 0.15 industrial	0.16 residential 0.19 commercial 0.14 industrial	0.17 residential 0.20 commercial 0.15 industrial
	Typical monthly electric bill for residential customers for 500 and 1,000 kWh of electricity delivered per month (\$)	94.57 for 500 kWh 158.50 for 1,000 kWh	98.27 for 500 kWh 161.32 for 1,000 kWh	103.35 for 500 kWh 165.87 for 1,000 kWh
	Residential customer electric disconnections for non-payment, percentage reconnected within 30 days	There were zero disconnections <sup>1</sup>	71% reconnected within 30 days	70% reconnected within 30 days
	Discussion of impact of external factors on customer affordability of electricity, including the economic conditions of the service territory	Our customers continue to benefit from regulated rate mitigation measures that significantly address affordability concerns. At the same time, Hydro One remains sensitive to the needs of our low-income customers and customers who continue to feel the impact of COVID-19 and the higher cost of living. We continue to support them using a variety of measures, including the Low-income Energy Assistance Program (LEAP) and our Winter Relief Fund.		
<b>Workforce H&amp;S</b>	Total recordable incident rate	See ESG Performance Overview in the 2022 Sustainability Report		
	Total fatality rate	0.01	0.01	0.00
	Near-miss frequency rate	19.4	17.7	21.1
<b>End-Use Efficiency and Demand</b>	Percentage of electricity utility revenues from rate structures that are decoupled <sup>2</sup>	• 57% revenue from fixed charges • 43% revenue from volumetric charges	• 62% revenue from fixed charges • 38% revenue from volumetric charges	• 65% revenue from fixed charges • 35% revenue from volumetric charges
	Percentage of electric utility revenues from rate structures that contain a lost revenue adjustment mechanism (LRAM) <sup>3</sup>	0.68%	0.03%	0.62%
	Percentage of electric load served by smart grid technology (%) <sup>4</sup>	95.3	94.9	94.9
	Customer electricity savings from efficiency measures, by market (MWh) <sup>5</sup>	183,189	93,773	5,929

<sup>1</sup> In 2020, there were zero disconnections because the Winter Disconnection Moratorium, a ban on disconnections, was extended throughout 2020 to assist customers who were struggling financially as a result of the COVID-19 pandemic.

<sup>2</sup> Calculated for our Distribution business.

<sup>3</sup> We have updated 2020 and 2021 data based on LRAM amounts approved by the OEB which have been recognized as revenues in the reporting fiscal year.

<sup>4</sup> To calculate the percentage of electric load delivered by smart grid technology, we calculated the total amount of electrical energy delivered to our customers with (or by) an active smart meter.

<sup>5</sup> This indicator reports energy savings from projects initiated under the Conservation and Demand Management Framework. The framework, which began in 2015, was revoked in March 2019 and replaced by an interim framework to allow participants to meet in-service deadlines. In 2022, the savings reported are from projects that were committed prior to March 2019.

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Grid Resiliency	Number of incidents of non-compliance with physical and cybersecurity standards or regulations	Hydro One is unable to disclose this information as it is subject to the confidentiality provisions of the IESO market rules		
	(1) SAIDI (2) SAIFI and (3) CAIDI, inclusive of major event days <sup>6</sup>	See <a href="#">ESG Performance Overview</a> in the 2022 Sustainability Report		
	Distribution: Number of residential, commercial, industrial and other retail customers served <sup>7</sup>	1,242,291, residential 113,412, commercial 8,305, industrial 33,552, other retail	1,300,698, residential 118,710, commercial 9,033, industrial 48,044, other retail	1,315,860, residential 120,516, commercial 8,024, industrial 33,511, other retail
	Transmission: Number of customers served <sup>8</sup>	690	688	689
	Distribution: Total electricity delivered to residential, commercial, industrial, all other retail customers and wholesale distribution customers (MWh) <sup>9</sup>	13,502,663, residential 2,997,600, commercial 8,981,474, industrial 157,966, other retail 10,420,732, wholesale distribution	13,991,403, residential 3,179,223, commercial 9,867,063, industrial 159,204, other retail 10,151,816, wholesale distribution	14,357,227, residential 3,467,391, commercial 9,851,337, industrial 160,837, other retail 9,732,461, wholesale distribution
	Total electricity delivered to our Transmission system (MWh) <sup>10</sup>	229,877	231,917	229,346
	Length of transmission and distribution lines (km)*	2020 Sustainability Report, <a href="#">Hydro One At-A-Glance</a>	2021 Sustainability Report, <a href="#">Hydro One At-A-Glance</a>	2022 Sustainability Report, <a href="#">Who We Are</a>
	Total wholesale electricity purchased (MWh*)	28,379,018	29,965,814	30,803,116

<sup>6</sup> System average interruption duration index (SAIDI), system average interruption frequency index (SAIFI) and customer average interruption duration index (CAIDI).

<sup>7</sup> Numbers as of December 31, 2022. Other retail customers include local distribution companies connected to Hydro One's distribution system, distributed generators, street lights, sentinel lights and un-metered scattered load.

<sup>8</sup> Numbers as of December 31, 2022. The number of customers our transmission system serves includes transmission delivery points of local distribution companies, transmission business customers and generators, as defined by the IESO.

<sup>9</sup> Other retail customers include distributed generators, street lights, sentinel lights and un-metered scattered load; and wholesale customers include local distribution companies connected to Hydro One's distribution system.

<sup>10</sup> This includes electricity delivered to local distribution companies, generators, transmission business customers and transmission delivered points as defined by the IESO and is calculated as the sum of 12 monthly peak demands from all transmission delivery points.