hydro **One**

Question period - protocol

We look forward to your participation at our upcoming Annual and Special Meeting (the "Meeting"). To facilitate an orderly and constructive meeting, please note the following important guidelines for asking questions.

Who may ask questions:

- Only registered shareholders and duly appointed proxyholders (including beneficial shareholders who have appointed themselves as proxyholder) are permitted to ask questions during the Meeting.
- Guests and non-registered shareholders who have not been appointed as proxyholders will not be able to ask questions at any time.

How to ask questions:

Online:

- Please use the "Ask a Question" box on the online meeting platform at any time during the Meeting.
- Questions related to the items of business will be addressed during the formal part of the Meeting, before polls close.
- All other appropriate questions will be addressed during the general question period following the formal meeting business.
- Each question is subject to a 1,000-character limit, and each participant may ask up to two questions.

Phone:

• Shareholders with a 16-digit control number or duly appointed proxyholders may ask questions by calling the toll-free or international number provided above the "Ask A Question" box on the platform.

In-person:

- Please raise your hand when invited by the Chair and, once recognized, staff will provide a microphone.
- Before asking, kindly state your name and whether you are a registered shareholder or a proxyholder. If you are a proxyholder, please identify the shareholder you represent.

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- Each person may ask no more than two questions, generally limited to one minute per question.
- Only questions related to items of business will be addressed during the formal business; other questions will follow in the general question period.

General guidelines:

- The Chair will manage the question period to ensure fairness and efficiency, and may limit, group, or decline to answer questions that are repetitive or not relevant.
- The following types of questions will not be addressed:
 - Irrelevant to the Meeting or Company business
 - Related to confidential information
 - Personal grievances
 - Derogatory or in bad taste
 - Duplicative questions
 - Out of order or otherwise deemed inappropriate
- Proper questions not addressed during the Meeting will be posted with responses on the Company's website as soon as possible after the Meeting.
- For personal matters, a representative will contact you following the Meeting.

Please note: The Meeting is not intended as a forum for general or political commentary. The Chair retains the authority to maintain order and may remove attendees who disrupt the Meeting.

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