

2025 Annual and Special Meeting of Shareholders – Shareholder Questions and Responses

Hydro One is committed to transparent communications with our members. The responses to shareholder questions from the Annual and Special Meeting of Shareholders (AGM) that took place on June 24, 2025, are available in the recording of the AGM on our website. Shareholder questions that may have been left unanswered or not fully answered due to time constraints are answered below.

In which jurisdiction does the company store client data? If an outside company is used to store client's data, where is this company resident i.e. whether it's a Canadian company or a foreign company?

The bulk of client (customer) information is stored in Canada, however in some instances customer information may be stored outside of Canada. In all cases where a third party service provider is involved, we have agreements in place obligating them to safeguard the information as we take the protection of customer information seriously.