

Programs to Help Community Members with Hydro Bills

Did you know that the Ontario Energy Board has programs to help your community members pay their electricity bills?

We know that bill costs can be high for some of your community members. These two programs can really help out. All eligible electricity customers in your community may want to apply to these:

1. Ontario Electricity Support Program (OESP)

- Gives \$ credit to discount each monthly bill
- The chart below shows how much \$ credit a community member can get (depends on # of people living in the house, and the total household income):

OESP Monthly Credit Amounts – Energy Intensive:

Household Income (total \$ earned by all people in house)	Number of people living in the house (Household Size)						
	1	2	3	4	5	6	7+
\$28,000 or less	\$68	\$68	\$75	\$83	\$90	\$113	\$113
\$28,001-\$39,000		\$60	\$68	\$75	\$83	\$90	\$113
\$39,001-\$48,000			\$52	\$60	\$68	\$75	\$83
\$48,001-\$52,000					\$52	\$60	\$68

WHAT DO MEMBERS NEED TO APPLY?

- One of their electricity bills
- Birthdates and names of people living in their house
- For everyone over age 18 in the house:
 - Social Insurance Numbers (SIN)
 - Income verification

^{*}If a person is on OW or Disability, please contact your local Ontario Works office and they will complete and submit the application on your behalf.



HOW TO APPLY?

- 1. **ONLINE** at: <u>www.OntarioElectricitySupport.ca</u>
- 2. **CALL or EMAIL**: The Ontario Native Welfare Administrator's Association at 1-844-885-3157 or oesp@onwaa.com to get help with the application. OR ask them to come up to your community to help members sign up!
- 3. Community members can talk to the Community Ontario Works Lead they may have information about the program.

2. Low-Income Energy Assistance Program (LEAP)

- Do you have members who have fallen behind on their bill and may be disconnected? (You need to have a disconnection letter to be eligible for this program)
- Community members can apply for the LEAP Program and *may be eligible for grants* of \$600 each year to help avoid service disconnection.

TO APPLY: Call the Ontario Native Welfare Administrators Association (**ONWAA**) at 1-844-885-3157. Customers **do not need to be on social assistance** to qualify.

To help get the word out about these programs, Hydro One Remotes is working with the Ontario Works office to help get people signed up.

- 1. Posters distributed
- 2. Working with Ontario Works Staff in each community
 - 3. Hydro One Staff are travelling to each community with an ONWAA representative to help inform and sign up community members



For more information on this or any other topic, please contact:

Gail Murray, Community Relations & Customer Program Coordinator

Hydro One Remote Communities Inc., 680 Beaverhall Place, Thunder Bay, ON, P7E 6G9

Office: 807-474-2832 Cell: 807-627-9736 Fax: 807-475-8123

Email: Gail.Murray@HydroOne.com