



Hydro One Remote Communities Inc.
680 Beaverhall Place
Thunder Bay ON P7E 6G9
Toll Free Service or Emergency: 1-888-825-8707
Billing Inquiries: 1-800-465-5085
Fax: (807) 475-8123



Pre-Authorized Payment Enrolment Form

Hydro One Remotes' Pre-authorized Payment Option allows you to pay your bill directly from your bank account automatically on the correct date for the exact amount you owe! You will still receive your statement mailed, or emailed to you that shows your billing details. No more hassle.

To sign up for this program, just fill out this form, attach a void cheque (personal cheque from the bank account you want to use with the word VOID handwritten on it) and mail or fax them to our office.

DATE: _____

HYDRO ONE REMOTES ACCOUNT NUMBER: _____

I authorize Hydro One Remote Communities Inc. to debit my chequing account on the due date for the payment of my electricity bill. This authorization is valid for all regular bills, including reconciliation bills, and final bills issued upon closure of my account. Either Hydro One Remotes or I may cancel this authorisation at any time by providing notice to the other party stating the date of cancellation. I agree to notify Hydro One Remotes Inc. immediately of any changes to my chequing account.

NAME (Print): _____

SIGNATURE: _____ DATE: _____

For joint accounts where more than one signature is required on cheques, please have all account holders sign this form too:

NAME 2 (Print): _____

SIGNATURE 2: _____ DATE: _____

FINANCIAL INSTITUTION (Bank/Credit Union/etc.): _____

LOCATION: _____

CHEQUING ACCOUNT NUMBER: _____

3 DIGIT BANK BRANCH #: _____ 5 DIGIT BANK TRANSIT #: _____

Include a void cheque with your Hydro One Remotes account number written on the front with this completed form and **MAIL or FAX** to:

Hydro One Remote Communities Inc.
680 Beaverhall Place, Thunder Bay ON P7E 6G9
Fax: 1-807-475-8123



Budget Billing (“Equal Billing”)

Another great option for managing your energy bill is to sign up for Budget Billing where you pay an AVERAGE of your annual bill each month.

Wally’s story:

- *Wally was paying around \$100-130 a month in the fall/winter months, and only \$30-55 a month in the spring/summer months.*
- *He was finding the winter bills too high to manage.*
- *He signed up for Budget Billing and now pays \$75 a month every month all year round.*
- *Now he know exactly how much he will be paying – no surprises.*
- *He finds this much easier.*

Feel free to talk to our Billing Department here at Hydro One Remotes at 1-800-465-5085 and find out what **your** monthly bill would be on Budget Billing! They will look at your old bills and figure out an average that you would pay every month, instead of bills that are sometimes high, and sometimes low.

Installment plan for Arrears

If you have arrears (money you owe from past bills), you can set up a **payment installment plan**.

Call us at 1-800-465-5085 to set up a plan where you decide what amount of money you can afford to pay a month, and how many months you would like to pay off what you owe.

For example, if you owe \$600 from past bills, you could decide to pay \$100 a month for 6 payments. Or another plan you decide with our Billing Department.