



WHAT'S NEW?



Ontario Energy Board approves new Remote Communities rate increases

In our last issue, we told you that Hydro One Remote Communities asked the Ontario Energy Board (OEB) to approve an average rate increase of 3.45 per cent. Our application argued that this increase was necessary to allow Hydro One Remote Communities to continue providing you with reliable electrical service.

The OEB is an independent organization that regulates all energy rates in Ontario. It carefully considered Hydro One Remote Communities' application, as well as many questions about our application submitted by interested parties. After due deliberation, the OEB ruled that Hydro One Remote Communities should have its rate

increased and approved new rates for customers in geographically remote, grid-connected communities.

The changes will come into effect on November 1, 2013. This means that the average Hydro One Remote Communities customer will pay \$4.64 more each month. However, large users of electricity will pay more, so remember it always pays to save electricity.

All OEB rulings are public documents. If you would like to read the OEB's decision, please visit www.ontarioenergyboard.ca/OEB/Industry.

STANDBY POWER

Many electronic devices use electricity even when they are turned off. You can stop this by plugging them into a power bar and turning the power bar off when you don't need the electronic devices. Do this with televisions, computers, monitors, printers, scanners, game consoles, rechargeable devices like MP3 players, cell phones, battery chargers, etc. These all draw standby power if not turned off with a power bar.



PROTECTING AND SUSTAINING THE ENVIRONMENT



Kasabonika Wind Turbine begins generating electricity

On July 18, a new 30 kilowatt (kW) wind turbine in Kasabonika Lake began generating clean electricity. The turbine was generating as much as 24 kW on that windy day. Three 10 kW units were already in service in the community.

The development and installation of wind turbines in Kasabonika Lake reduces the use of diesel fuel and carbon dioxide emissions in the environment. Hydro One Remote Communities continues to investigate renewable alternatives to diesel fuel both within its own business and in partnership with communities and the private sector.

The photo shows the new turbine, its control shed and its step-up transformers on the left. One of the existing 10 kW wind turbines is pictured on the right.



PARTNERS IN POWERFUL COMMUNITIES



Youth Energy Conservation Camps

Hydro One Remote Communities places a high priority on investing in the communities that we serve. One way we try to accomplish this goal is by engaging youth.



As part of our Community Conservation Program, Hydro One Remote Communities invites communities to host Youth Energy Conservation Camps. Community selection is determined on a first-come, first-served basis. This summer, a camp was held in Kingfisher Lake First Nation.

All children in the community between the ages of 8 and 12 years old were invited to attend.

The children learned about electricity, renewable energy and energy savings, while engaging in daily challenges ranging from physical exercises to interactive energy saving lessons. The camp also featured experiments and a show-and-tell session.



Hydro One's Youth Energy Conservation Camps educate children and youth about ways to save energy at home and at school. More importantly, the camps give children and youth the opportunities to build confidence, gain leadership skills and develop respect. Ideally, at the end of these camps, the children and youth are inspired enough to implement what they learned to help improve their own communities.

To inquire about your community participating in the program, contact Lori Rice, Conservation and Renewable Energy Officer, at Lori.Rice@HydroOne.com.

Lieutenant Governor's Aboriginal Summer Reading Camps

The Lieutenant Governor's Aboriginal Summer Reading Camps are organized by Frontier College and emphasize the value of reading so that children choose to read on their own. Children who are empowered in this way have the tools to succeed in school and become lifelong learners. First established by Ontario's first Lieutenant Governor of Aboriginal descent, the Hon. James Bartleman, the Aboriginal Summer Reading Camps continue under the current Lieutenant Governor, the Hon. David Onley.

Hydro One has sponsored the reading camps since 2006. The program is offered to 34 communities and benefits more than 2,300 children each year.

According to Frontier College, five principles support the program's objectives:

- Activities must be fun and engaging
- Activities must serve the needs and interests of the campers
- Activities must incorporate elements of literacy and learning
- The traditions and culture of the community must be woven into the curriculum
- Each day must include active, outdoor activities and healthy snacks



The camps focus on strengthening reading, writing and math skills and offer a wide range of activities, including arts and crafts, sports and games. The camps keep children motivated and improve literacy skills by preventing reading loss that often occurs over the summer months. An added benefit has been the hiring of First Nations youth as camp counsellors to work alongside southern Ontario university students. Both groups learn important work, life and cultural skills.

Since 2006, Hydro One, through our Community Investment Program, has supported three summer camps each year. We are committed to continuing this support until at least 2015.



On July 17, Carm Marcello, President and CEO of Hydro One Inc. and Laura Cooke, Vice President, Corporate Relations of Hydro One Networks Inc., accompanied Her Honour, Ruth Ann Onley, wife of the Lieutenant Governor, the Hon. David Onley, to Eabametoong (Fort Hope) First Nation, located approximately 360 kilometres north of Thunder Bay.



The outdoor camp sits on the shores of Eabamet Lake. Approximately 25 local children between the ages of 5 and 8 years old participated in reading circles, played spelling games and organized a spelling bee. Carm Marcello took a turn reading books to the children and had this to say about his experience: "What an amazing day. I love seeing that mesmerized look on a child's face when you read to them... the kids were so engaged and excited. At some points, I couldn't turn the pages fast enough for them. For me, getting to see first-hand the difference we are making in these communities was very moving."

About Frontier College

As Canada's original literacy organization, Frontier College has been recruiting dedicated volunteers to work with children, youth and adults throughout Canada since 1899. Today, they recruit and train volunteers to work with

children, youth and adults in an array of settings. The college also helps a number of community-based organizations set up and run literacy programs. For more information, visit www.frontiercollege.ca.



Hydro One Remotes' Rebate Program

Take advantage of in-store rebates for refrigerators and freezers year-round in the following communities: Bearskin Lake, Deer Lake, Fort Severn, Kasabonika Lake, Neskantaga, Martin Falls, Sachigo Lake, Sandy Lake, Weagamow and Webequie. The Omahamo Store in Kingfisher Lake is now offering savings to its community members.



Rebate items and amounts may vary from time-to-time during promotional periods. The program is available to residential customers, First Nations councils or other groups responsible for the purchase of appliances within a community.

Refrigerator – Rebate amount \$200

- Auto defrost models only
- Without thru door ice service
- Must be 14 cu.ft. or greater in size
- With or without freezer
- Freezer may be located top, side or bottom
- Must be electric and Energy Star Rated



Freezer – Rebate amount \$125

- With or without auto defrost feature
- Chest or upright
- Must be 10 cu.ft. or greater
- Must be electric and Energy Star Rated



Washing Machine – Rebate amount \$120

- Free full size sample of HE cold water detergent
- Top or front load
- Standard size only
- Must be electric and Energy Star Rated



Dryer – Rebate amount \$100

- Standard Size only, also applies if coupled with Energy Star Rated washing machine
- Or, if sold individually, must have an energy consumption equal to or less than 928 kWh/year

Combo washer and dryer – Rebate amount \$220

- Standard size only
- Must be electric and Energy Star Rated

Dishwasher – Rebate amount \$100

- Built-in or free standing
- Standard size only
- Must be electric and Energy Star Rated

Range – Rebate amount \$175

- 30" wide or greater
- Self-clean or not
- Convection or not
- Any type cook top surface
- Window in oven or not
- Must be electrical and have an energy consumption equal or less than 500 kWh/year



Dehumidifier – Rebate amount \$30-60/unit

- Must be electric and Energy Star Rated
- \$30/unit if capacity under 35 litres/day
- \$60/unit if capacity 35.5 – 87.5 litres/day

WHAT YOU HAVE TO SAY



Community conservation programs

"If you look through our usage over the years, you will note that our usage kept going down each year since these programs started. We installed monitors, hot water tanks, blankets, energy bulbs, including some buildings with the newer ballasts. Not sure about this past year, but most people have converted to the energy efficient bulbs. At one point in our study for a new diesel generating station, they were wondering what we were doing."

- Fort Severn First Nation



washing, which appliances are Energy Star rated and other tips in energy saving. Thank you very much." - Bearskin Lake

"I just wanted to let you know of the great work you are doing to make myself and others aware of conserving energy. I had the new water taps, water tank blanket, light bulbs and light sensor installed at my home. I find that my hydro bill has decreased by a great amount that will save me money over time. I was influenced to buy energy saving light bulbs for all the

"Thank you Hydro One. My hydro bill has decreased considerably since your worker installed a new kitchen and shower tap, hot water tank blanket and energy saving light bulbs. The pamphlets are loaded with valuable information too, like using cold water for

lights in my home. Also I invested in another bottle of cold water Tide laundry detergent as I was impressed with how it cleans in cold water. Thank you for offering these items to my household and helping me save money." - Bearskin Lake

Remotes Rebate Program

What does the Northwest Company have to say?

"The Remotes Rebate Program was a great success in our opinion considering the fact that this is the first time we offered something like that to the Northern Ontario locations. People who took advantage of the program really benefited not only at one time through the rebate but also a long time after through energy conservation. We

are making great inroads in awareness and education about conserving energy. Without programs like this, people will never change. Thanks to Hydro One Remotes for the dedication and passion shown for the Rebate Program."

- Abraham Simon, District Manager Eastern II, Northwest Company

POWER OUT?

If your power is out, please call us at **1-888-825-8707**.

Contact Us



For bill inquiries:
tel: 1-800-465-5085

Hydro One Remote Communities Inc.
680 Beaverhall Place, Thunder Bay, ON P7E 6G9



For power outages and emergencies:
tel: 1-888-825-8707
24 hours a day, 7 days a week



hydro one

Partners in Powerful Communities