

Connected

— HYDRO ONE REMOTE COMMUNITIES —



OPPORTUNITIES WITH US



We support a number of programs that could help you or a family member further your education, take advantage of job opportunities, or apply for co-op terms and internships with Hydro One.

The Leonard S. (Tony) Mandamin Scholarship awards up to 15 outstanding First Nations, Métis and Inuit students \$5,000 and the potential opportunity to work with Hydro One for a paid work term for their academic success, leadership skills and involvement in the community.



The Pre-Technology program, which runs in partnership between Hydro One and Confederation College, helps prepare students who want to pursue engineering technology, skilled trades programs and apprenticeships.

We also offer summer student outreach positions, for students who will be returning to a college or university program in the fall, that run from May to August.

For more information on any of the awards, scholarships or careers offered by Hydro One, visit www.HydroOne.com/careers.

ONTARIO ELECTRICITY SUPPORT PROGRAM (OESP)

Did you know you could be saving up to \$75 a month on your energy bill? On January 1, 2016 the Ontario Energy Board launched the new Ontario Electricity Support Program (OESP) which can help you save between \$30-75 every month with just one simple application.

If your application is successful you will receive a credit on your electricity bill every month. You can apply at any time of the year.

The amount you save per month is determined by your household income and the number of people living in your home.

**Save up to
\$75 on your
electricity bill
every month**

If you are of First Nations or Métis descent, if your home is electrically heated, or if you rely on medical devices that require a lot of electricity, the below table applies to you:

OESP Monthly Credit Amounts

Household Income	Household Size (Number of people living in household)						
	1	2	3	4	5	6	7+
\$28,000 or less	\$45	\$45	\$50	\$55	\$60	\$75	\$75
\$28,001 – \$39,000			\$45	\$50	\$55	\$60	\$75
\$39,001 – \$48,000					\$45	\$50	\$55
\$48,001 – \$52,000							\$45

If you do not fall into any of the above categories, the below table applies to you:

OESP Monthly Credit Amounts

Household Income	Household Size (Number of people living in household)						
	1	2	3	4	5	6	7+
\$28,000 or less	\$30	\$30	\$34	\$38	\$42	\$50	\$50
\$28,001 – \$39,000			\$30	\$34	\$38	\$42	\$50
\$39,001 – 48,000					\$30	\$34	\$38
\$48,001 – 52,000							\$30

If you believe that you qualify for a monthly credit, don't wait to get started on your application.

The process can take 6-8 weeks, and if you are successful the monthly credit will be added automatically to your bill for two years.

If you're a First Nations customer please contact Ontario Native Welfare Administrators Association at **1-844-885-3157** or **emailoesp@onwaa.com**.

All other customers please call **1-855-831-8151** or email: **help@ontarioelectricitysupport.ca** with any questions you may have.

OUTDOOR SAFETY TIPS



Stay clear of fallen wires

- Keep at least 10m (30ft) away from fallen wires and report them to the police and Hydro One immediately.
- If the wire appears to have fallen due to a tree, don't move it and stay at least 10m (30ft) away from both the tree and line.
- If a wire falls across your car while you're in it, don't get out. Wait for the local operator to shut off the power as both the car and the ground around it could be electrified.

Take care near power lines

- Avoid power lines when installing an antenna or doing maintenance. Antennas should be installed at least the height of the antenna plus 3m (10ft) away from lines.

- If you see a tree growing into one of our lines, don't attempt to prune or chop it down yourself. Please call us so that we can assess the tree at **1-888-825-8707**.
- If you plan to trim trees on your property, remember that customers have one free disconnect and reconnect each year to do this safely.

Hydro One Equipment

- Don't enter our generation yard or climb wooden hydro poles as you could be exposed to energized electrical equipment.
- Stay away from Hydro One employees when they're working on equipment or poles to avoid being injured by energized equipment or fallen tools.



DIG SAFELY

- If you plan to install a fence, build a porch or dig a foundation, have a cable locate done. This ensures you don't come into contact with energized, underground electrical cables.
- To request a cable locate contact Ontario One Call at 1-800-400-2255 or submit an e-ticket at www.on1call.com.
- After your request is dispatched, Hydro One Remotes will visit and mark where cables are located, free of charge.



COLLECTIONS ON NON-PAYING ACCOUNTS

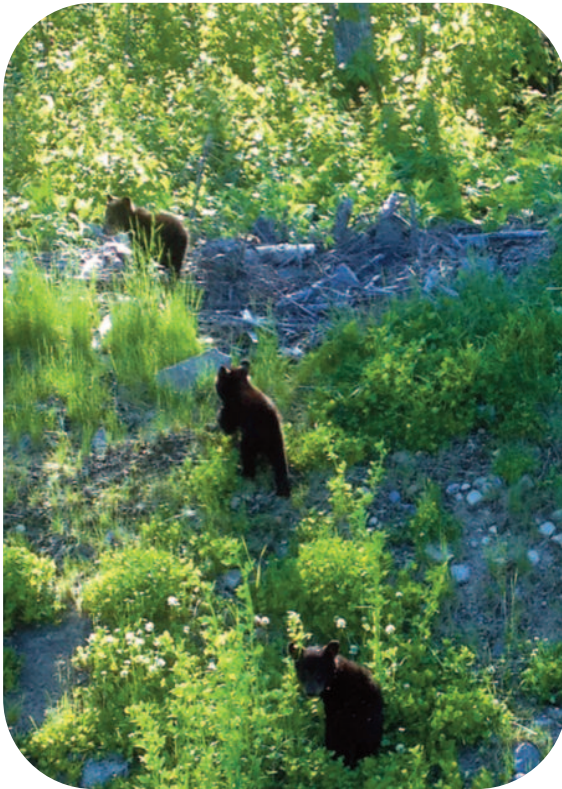


It's important that all customers are treated equally. If customers don't pay their electricity bills, rates would have to increase to make up for the money lost and that's not fair to those who pay their bills.

We schedule at least two collection/disconnection trips to every community from April to September and notify customers beforehand to give them

time to pay. During a disconnection visit field staff can't negotiate payment options. They can only accept 100% of what is due to avoid disconnection.

If you fall behind, please call our billing office at **1-800-465-5085** as soon as you can so we can help set-up a payment plan for you.



Three bear cubs follow their mother into the woods taken from the Armstrong Highway.

PHOTOS & STORY SUBMISSIONS

We're always looking for ways to connect with our customers and their communities.

Photo or story submissions about what's happening in your community can be sent to:

Una O'Reilly
Business Integration Manager
Hydro One Remote Communities
12th Floor, North Tower
483 Bay Street,
Toronto, ON M5G 2P5

email: Una.Oreilly@HydroOne.com

Please include photo details (date, location, names) with your submission.

Contact Us



For bill inquiries:
tel: 1-800-465-5085

Hydro One Remote Communities Inc.
680 Beaverhall Place, Thunder Bay, ON P7E 6G9



For power outages and emergencies:
tel: 1-888-825-8707
24 hours a day, 7 days a week

hydro
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Partners in Powerful Communities