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WHAT’S NEW?

New Ways to Pay Your Electricity Bill

Payments to your electricity bill can still be made by cheque, pre-authorized payment, budget payment or in person at your bank. However, you can now:

- Pay by credit card by calling our office at 1-800-465-5085 and we will process your credit card payment.
- Pay by MoneyGram. Money orders are quick, convenient, inexpensive and available at most postal outlets and some stores.

Customer Advisory Board Members Needed

We are looking for people who like working on a team, who are interested in how we provide service, and who have ideas on how we can improve our service, to join our Customer Advisory Board.

As a Customer Advisory Board member, you will travel to Thunder Bay twice a year and offer your perspective on issues such as training, policies and programs.

You will learn about our business and will also help us understand what matters to our customers. We pay expenses related to meetings including meals, travel and accommodation, and also offer a small honorarium.

If you are interested in participating, please send a letter about yourself and why you are interested to:

Una O’Reily
Business Integration Manager
Hydro One Remote Communities
8th Floor, South Tower
483 Bay Street
Toronto, ON M5G 2P5
E-mail: una.oreilly@HydroOne.com

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ENERGY SMART: TIPS FROM HYDRO ONE REMOTES

STAY WARM THIS WINTER
Our winters can get pretty cold.

When you keep the heat inside your home, your electricity bill stays lower.

Here are some easy-to-do winter heating tips to keep you warm when the temperature drops below the freezing mark.

Don’t Let Heat Escape
A properly fitted door closes firmly and doesn’t allow air to leak in on the sides, top or bottom. If it does leak air, put weather-stripping around the door frame.

Seal Leaks
Caulk leaks around windows and doors. Look for places where you have pipes, vents or electrical conduits that go through the wall, ceiling or floor. Check the bathroom, underneath the kitchen sink, pipes inside a closet, etc. If you find a gap at the point where the pipe or vents goes through the wall, seal it up. Caulking works best on small gaps. Your hardware store should have products to close the larger gaps.

Cold Windows? Draw the Blinds
Think about using heavy blinds or drapes to help keep cold out and heat in. This will help you reduce heat loss and keep cold air at bay. But be sure to let in the light during the daytime—those rays of sun will help heat your home.

Don’t Block Baseboard Heating
The key to efficient baseboard heating is airflow. Make sure your furniture isn’t blocking the flow of air into or out of an electric baseboard heater. Dust and dirt can decrease the amount of heat your baseboard heaters are able to produce. At least once a year use your vacuum cleaner to remove as much dust as you can from each of your heaters.

Plug Outlets
Blocking electrical outlets and switches with the right weather stripping material is one of the easiest, fastest and most effective jobs you can do.

PARTNERS IN POWERFUL COMMUNITIES

PHOTOS & STORY SUBMISSIONS
We are always looking for ways to connect with our customers and their communities.

Photo or story submissions about what’s happening in your community can be sent to:
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STAY WARM THIS WINTER

Hydro One Awards Scholarships for First Nations, Métis and Inuit Students

Hydro One is now accepting applications for its First Nations, Métis and Inuit (FNMI) Award, a scholarship for First Nations, Métis and Inuit students for post-secondary education in power-related studies.

Earlier this year, the first recipients of the FNMI Awards were awarded to Joseph Wabegijig, an Odawa from the Wikwemikong First Nation located on Manitoulin Island and a recent graduate of the Civil Engineering Technology and Travis Reinke, a descendant of the Ottawa Algonquin First Nation.

Interested students can complete and submit an application form by visiting the Hydro One Career section of our website, www.HydroOne.com/Careers or by sending an e-mail to careers@HydroOne.com. Applications are due December 31, 2013.

COMMUNITY SAFETY: COPPER THEFT

Hydro One facilities are sometimes targets of copper theft. This can be a very dangerous criminal activity. Removing copper from live power structures poses a high risk of electrocution. Removal of copper elements from our facilities can result in power failures or dangerous power surges, which could take weeks to repair.

To make sure your community keeps its lights on, please report any information about copper theft in your community by calling Crime Stoppers toll-free at 1-800-222-8477 (TIPS). Callers do not have to identify themselves or appear in court.

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