

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HYDRO ONE NETWORKS INC.

**Hydro One Networks Inc. has applied to raise its electricity distribution rates and other charges effective January 1, 2024.**

**Learn more. Have your say.**

Hydro One Networks Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2024. If the application is approved as filed, a typical residential customer and a typical general service customer of Hydro One Networks Inc. would see the following monthly increase:

|                                |        |
|--------------------------------|--------|
| Residential 750 kWh            | \$0.85 |
| General Service less than 50kW | \$6.23 |

Other customers, including businesses, may also be affected.

The requested rate increase is based on an OEB-approved custom incentive rate-setting framework for the period 2023-2027, which is tied to inflation and other factors intended to promote efficiency.

Hydro One Networks Inc. has also applied to adjust balances in Account 1588 – Retail Settlement Variance Account Power and Account 1589 – Retail Settlement Variance Account Global Adjustment. Hydro One Networks Inc. has applied to dispose of the balances in these and other Group 1 accounts.

In addition, Hydro One Networks Inc. has applied to change other miscellaneous charges.

It is important to review the application carefully to determine whether you may be affected by these changes.

## THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Hydro One Networks (Distribution)'s application. We will determine whether the company has used the applicable models and formulas as required by the OEB and whether to approve Hydro One Networks (Distribution)'s request. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Hydro One Networks (Distribution)'s application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Hydro One Networks (Distribution)'s application and make arguments on whether the OEB should approve Hydro One Networks (Distribution)'s request. Apply by **September 28, 2023** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to Hydro One Networks (Distribution)'s proposed adjustments and disposition of the commodity deferral and variance accounts (i.e., Account 1588 and Account 1589).

## LEARN MORE

These proposed charges relate to Hydro One Networks (Distribution)'s distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2023-0030**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, select the file number **EB-2023-0030** from the list on the OEB website: [www.oeb.ca/notice](http://www.oeb.ca/notice). You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

## FORM OF HEARING

There are three types of OEB hearings – oral, electronic, and written. Hydro One Networks (Distribution) requested that the application be disposed of without a hearing. The OEB intends to proceed by way of a written hearing in this case. If you have a preference with respect to the format of the hearing, you can write to the OEB to explain why by **September 28, 2023**.

## PRIVACY

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.*



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