**Stakeholder Consultation**

* Custom Incentive Rate-Setting
* Customer Survey
* Rate Reclassification, Seasonal Rate Initiatives

**Agenda**

**April 29th, 2013**

**Metropolitan Hotel**

**Victoria Room**

**108 Chestnut Street**

**Toronto, Ontario**

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| **1:00 p.m.** | **Registration** |  |
| 1:15 p.m. | Welcome | Allan Cowan, Director Major Applications, Hydro One Networks |
| 1:20 p.m. | Introductions and Agenda | Bob Betts, Facilitator, OPTIMUS|SBR |
| 1:30 p.m. | Plans for the Custom IR | Allan Cowan, Director Major Applications, Hydro One Networks |
| 1:50 p.m. | Facilitated Discussion on Custom IR | Bob Betts, Facilitator, OPTIMUS|SBR |
| **2:35 p.m.** | **BREAK** |  |
| 2:45 p.m. | Overview of Customer Survey  | Laura Cooke, Vice President Corporate RelationsHydro One Networks  |
| 3:05 p.m. | Facilitated Discussion on Customer Survey | Bob Betts, Facilitator,OPTIMUS|SBR |
| 3:40 p.m. | Overview of Rate Classification and Facilitated Discussion | Henry Andre, Manager Distribution PricingHydro One Networks Bob Betts, Facilitator, OPTIMUS|SBR |
| 4:00 p.m. | Overview of Seasonal Rate Initiative and Facilitated Discussion | Henry Andre, Manager Distribution PricingHydro One Networks Bob Betts, Facilitator, OPTIMUS|SBR |
| 4:25 p.m. | Closing Remarks/Next Steps | Allan Cowan, Director Major Applications, Hydro One Networks |
| **4:30 p.m.** | **Adjourn** |  |