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Susan Frank

Vice President and Chief Regulatory Officer
Regulatory Affairs

BY COURIER

March 11, 2013

Ms. Kirsten Walli
Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON.
M4P 1E4

Dear Ms. Walli:

EB-2011-0118 & EB-2012-0343 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report

As stipulated in Ontario Energy Board’s Decision and Order of November 8 , 2012 (under EB-2012-0343) and per Order #1 on December 14, 2011 (under EB-2011-0118), Hydro One Networks Inc. is filing a compliance report for the month of February, 2013. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank

Attach.

Hydro One Networks DSC Exemption

EB-2011-0118

Compliance Report – February 1 to February 28, 2013

MONTHLY HIGHLIGHTS UPDATE

For the period of February 1 – February 28, Hydro One was fully compliant with the terms set out in the Distribution System Code for application processing and with the terms of the exemption for physical connections.

TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect ¹	250	161	0	86	0	3	0
15 days, Indirect & site visit	148	76	0	22	0	50	0
30 days, Indirect & site visit	148	76	0	22	0	50	0
60 days, Direct ²	55	7	0	8	0	40	0

“C” indicates compliant; “N/C” indicates non-compliant

TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)

Type of Connection	Average	Maximum	Minimum
Indirect	1	3	1
Indirect & site visit	8	15	1
Direct	11	23	7

TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	82*	75	30
Indirect & site visit (Group B)		20	11
Direct (Group C)	2	25	8
Total	84	120	49

** As the applications were incomplete Hydro One was not able to determine if a site visit was required.*

TABLE 4 – CONNECTION COMPLIANCE STATUS

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
57	27	0	30

TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Of	Applications Received
2/3/2013	272
2/10/2013	139
2/17/2013	149
2/24/2013	145

GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD FEBRUARY 1ST TO FEBRUARY 28TH, 2013

Application processing was fully compliant for the month of February 2013, so graphical depictions of the distribution of non-compliant processing are not included.

¹ Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

² Direct: Stand-Alone Connection