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Susan Frank

Vice President and Chief Regulatory Officer
Regulatory Affairs

BY COURIER

April 9, 2013

Ms. Kirsten Walli
Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON.
M4P 1E4

Dear Ms. Walli:

EB-2011-0118 & EB-2012-0343 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report

As stipulated in Ontario Energy Board’s Decision and Order of November 8 , 2012 (under EB-2012-0343) and per Order #1 on December 14, 2011 (under EB-2011-0118), Hydro One Networks Inc. is filing a compliance report for the month of March, 2013. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank
(attach)

Hydro One Networks DSC Exemption

EB-2011-0118

Compliance Report – March 1 to March 31, 2013

MONTHLY HIGHLIGHTS UPDATE

For the period of March 1 – March 31, Hydro One was fully compliant with the terms set out in the exemption for application processing and physical connections.

TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect ¹	222	144	0	78	0	0	0
15 days, Indirect & site visit	146	73	2	29	0	42	0
30 days, Indirect & site visit	146	75	0	29	0	42	0
60 days, Direct ²	49	7	0	11	0	31	0

"C" indicates compliant; "N/C" indicates non-compliant

TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)

Type of Connection	Average	Maximum	Minimum
Indirect	1	3	0
Indirect & site visit	8	18	2
Direct	14	27	7

TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	57*	86	91
Indirect & site visit (Group B)		10	32
Direct (Group C)	4	21	10
Total	61	117	133

* As the applications were incomplete Hydro One was not able to determine if a site visit was required.

TABLE 4 – CONNECTION COMPLIANCE STATUS

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
90	50	1	39

TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Of	Applications Received
3/3/2013	176
3/10/2013	161
3/17/2013	167
3/24/2013	123

¹ Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

² Direct: Stand-Alone Connection

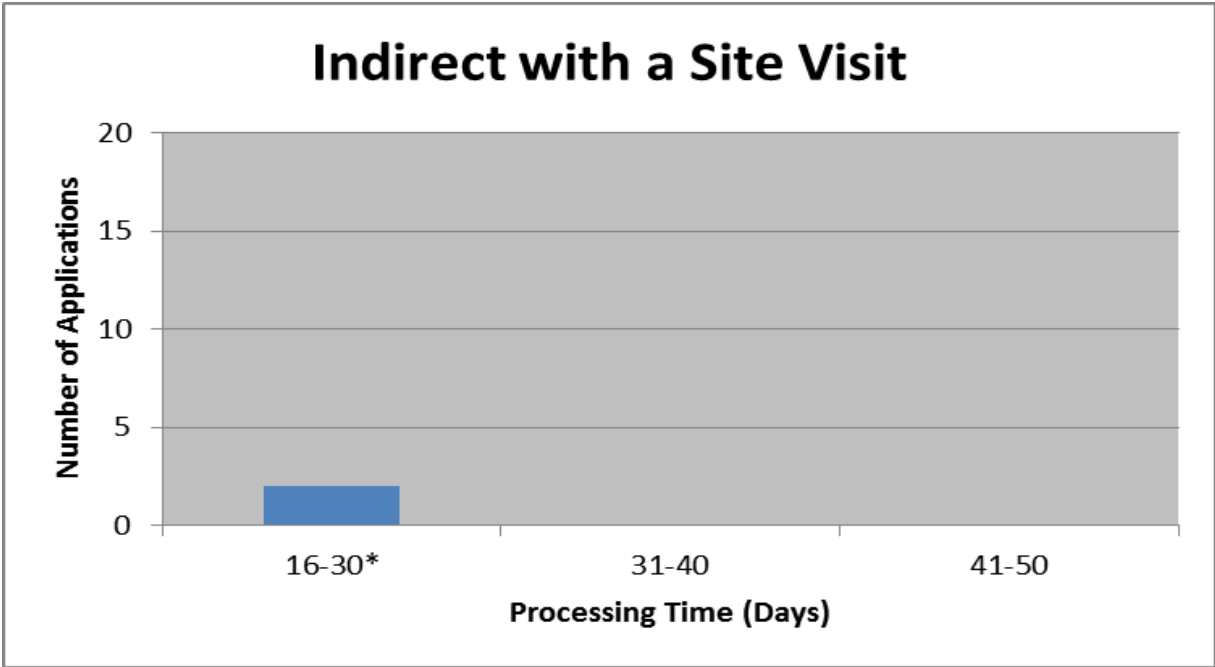
N.B. All calculations in business days.

GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD FEBRUARY 1ST TO FEBRUARY 28TH, 2012

Graph 1 – Indirect Connections

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

Graph 2 – Indirect Connections That Require a Site Visit



* Compliant with the provisions of the Exemption

Graph 3 –Direct Connections

Hydro One was fully compliant with processing applications for direct connections.