

**Hydro One Networks Inc.**

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**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs

BY COURIER

August 9, 2013

Ms. Kirsten Walli  
Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON.  
M4P 1E4

Dear Ms. Walli:

**EB-2011-0118 & EB-2012-0343 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report**

As stipulated in Ontario Energy Board’s Decision and Order of November 8 , 2012 (under EB-2012-0343) and per Order #1 on December 14, 2011 (under EB-2011-0118), Hydro One Networks Inc. is filing a compliance report for the period July 1 to August 3, 2013. The compliance report is attached.

The exemption and subsequent extension expired on August 3, 2013. As such, this will be Hydro One’s final compliance report.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank  
(attach)

**Hydro One Networks DSC Exemption**

**EB-2011-0118**

**Compliance Report – July 1 to August 3, 2013**

**MONTHLY HIGHLIGHTS UPDATE**

For the period of July 1 to August 3, 2013 Hydro One was compliant with the terms set out in the Distribution System Code with respect to the processing of applications and physical connections.

**TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS**

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect <sup>1</sup>	215	145	0	70	0	0	0
15 days, Indirect & site visit	120	58	18	25	0	17	2
30 days, Indirect & site visit	120	76	0	25	0	19	0
60 days, Direct <sup>2</sup>	43	18	0	12	0	13	0

*“C” indicates compliant; “N/C” indicates non-compliant*

**TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)**

Type of Connection	Average	Maximum	Minimum
Indirect	2	6	1
Indirect & site visit	10	28	1
Direct	11	32	1

**TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED**

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	*27	57	57
Indirect & site visit (Group B)		5	24
Direct (Group C)	3	4	8
Total	30	66	89

*\* As the applications were incomplete Hydro One was not able to determine if a site visit was required.*

**TABLE 4 – CONNECTION COMPLIANCE STATUS**

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
160	96	0	64

**TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK**

Week Of	Applications Received
6/30/2013	76
7/7/2013	132
7/14/2013	164
7/21/2013	139
7/28/2013	95

<sup>1</sup> Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

<sup>2</sup> Direct: Stand-Alone Connection

**GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE  
FOR THE PERIOD JULY 1 TO AUGUST 3, 2012**

**Graph 1 – Indirect Connections**

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

**Graph 2 – Indirect Connections That Require a Site Visit**

Hydro One was fully compliant with processing applications for indirect connections that require a site visit.

**Graph 3 –Direct Connections**

Hydro One was fully compliant with processing applications for direct connections.