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Susan Frank

Vice President and Chief Regulatory Officer
Regulatory Affairs



BY COURIER

April 10, 2012

Ms. Kirsten Walli
Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON.
M4P 1E4

Dear Ms. Walli:

EB-2011-0118 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report

As stipulated in Ontario Energy Board’s Order #1 on December 14, 2011, Hydro One Networks Inc. is filing a compliance report for the month of March, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank
(attach)

Hydro One Networks DSC Exemption

EB-2011-0118

Compliance Report – March 1 to March 30, 2012

MONTHLY HIGHLIGHTS UPDATE

For the Month of March Hydro One has reached full compliance with the Distribution System Code for both indirect connections that do not require a site visit (Group A) and direct connections (Group C) as seen in Table 1 – Volume of Applications and Compliance Status.

Hydro One has implemented a Virtual Site Assessment process. Prior to implementing this initiative, Field Staff were required to visit a qualified project site in person. This initiative allows Hydro One Field Staff to perform site assessments from the office thereby reducing travel time.

TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect ¹	292	111	0	104	0	77	0
15 days, Indirect & site visit	119	26	4	33	0	53	3
30 days, Indirect & site visit	119	29	1	33	0	55	1
60 days, Direct ²	573	39	0	64	0	470	0

"C" indicates compliant; "N/C" indicates non-compliant

TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)

Type of Connection	Average	Maximum	Minimum
Indirect	1	14	1
Indirect & site visit	7	71	1
Direct	11	60	1

TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	42*	24	337
Indirect & site visit (Group B)		6	16
Direct (Group C)	8	20	19
Total	50	50	372

* As the applications were incomplete Hydro One was not able to determine if a site visit was required.

TABLE 4 – CONNECTION COMPLIANCE STATUS

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
192	80	5	107

TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Ending	Applications Received
3/4/2012	156
3/11/2012	132
3/18/2012	178
3/25/2012	165

¹ Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

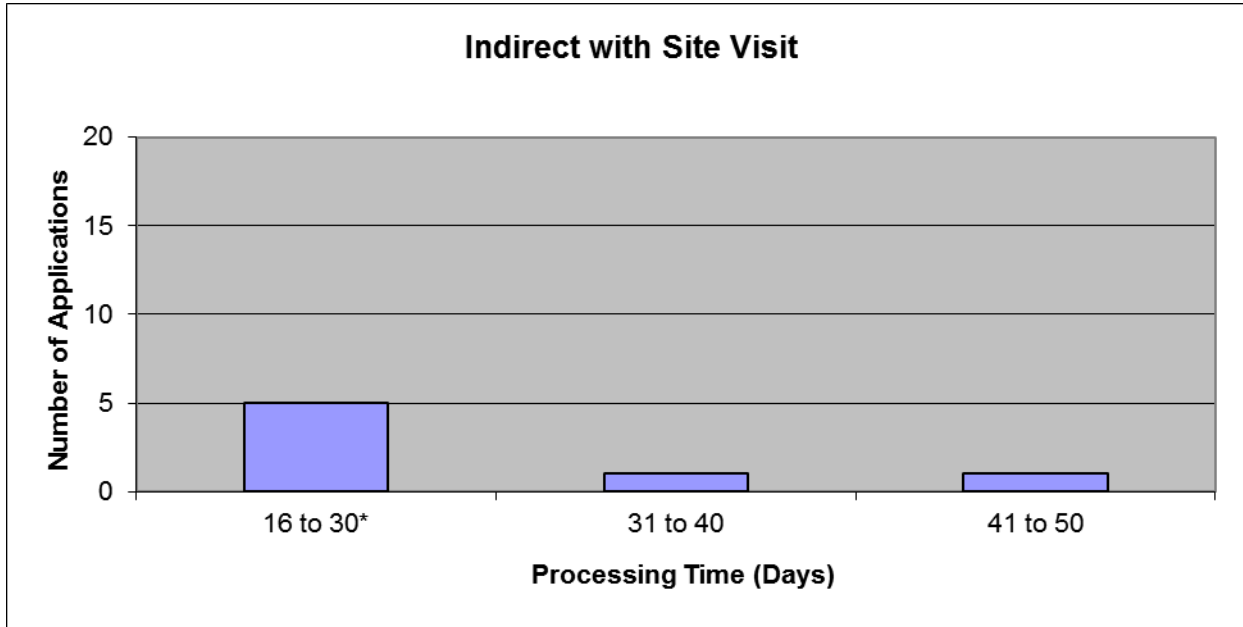
² Direct: Stand-Alone Connection

GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD MARCH 1ST TO MARCH 30TH, 2012

Graph 1 – Indirect Connections

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

Graph 2 – Indirect Connections That Require A Site Visit



* Compliant with the provisions of the Exemption

Graph 3 –Direct Connections

Hydro One was fully compliant with processing applications for direct connections.