

**Hydro One Networks Inc.**

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**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs

BY COURIER

October 10, 2012

Ms. Kirsten Walli  
Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON.  
M4P 1E4

Dear Ms. Walli:

**EB-2011-0118 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report**

As stipulated in Ontario Energy Board’s Order #1 on December 14, 2011, Hydro One Networks Inc. is filing a compliance report for the month of September, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank

Attach

## **HYDRO ONE NETWORKS DSC EXEMPTION**

### **COMPLIANCE REPORT – SEPTEMBER 1 TO SEPTEMBER 30, 2012**

#### **MONTHLY HIGHLIGHTS UPDATE**

For the period of September 1 September 30<sup>th</sup>, Hydro One continues to be compliant with the terms set out in the DSC; with respect to the processing of applications for indirect connections which do not require a site visit (Group A) and for applications for direct connections (Group C) as seen in Table 1- Volume of Applications and Compliance Status.

For processing applications for indirect connections which require a site visit (Group B), Hydro One has been able to meet the timelines of the exemption, but not the Distribution System Code.

**TABLE 1  
VOLUME OF APPLICATIONS AND COMPLIANCE STATUS**

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect <sup>1</sup>	144	194	0	111	0	4	0
15 days, Indirect & site visit	95	90	3	24	0	55	2
30 days, Indirect & site visit	95	93	0	24	0	57	0
60 days, Direct <sup>2</sup>	263	10	0	11	0	208	0

*"C" indicates compliant; "N/C" indicates non-compliant*

**TABLE 2  
APPLICATION HANDLE TIMES (# OF DAYS)**

Type of Connection	Average	Maximum	Minimum
Indirect	2	10	1
Indirect & site visit	8	28	1
Direct	11	48	1

**TABLE 3  
APPLICATIONS NO LONGER BEING PROCESSED**

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	65*	90	67
Indirect & site visit (Group B)		15	27
Direct (Group C)	6	14	19
Total	71	119	113

*\* As the applications were incomplete Hydro One was not able to determine if a site visit was required.*

**TABLE 4  
CONNECTION COMPLIANCE STATUS**

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
103	52	1	50

**TABLE 5  
VOLUME OF APPLICATIONS RECEIVED BY WEEK**

Week Of	Applications Received
9/2/2012	249
9/9/2012	239
9/16/2012	230
9/23/2012	189

<sup>1</sup> Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

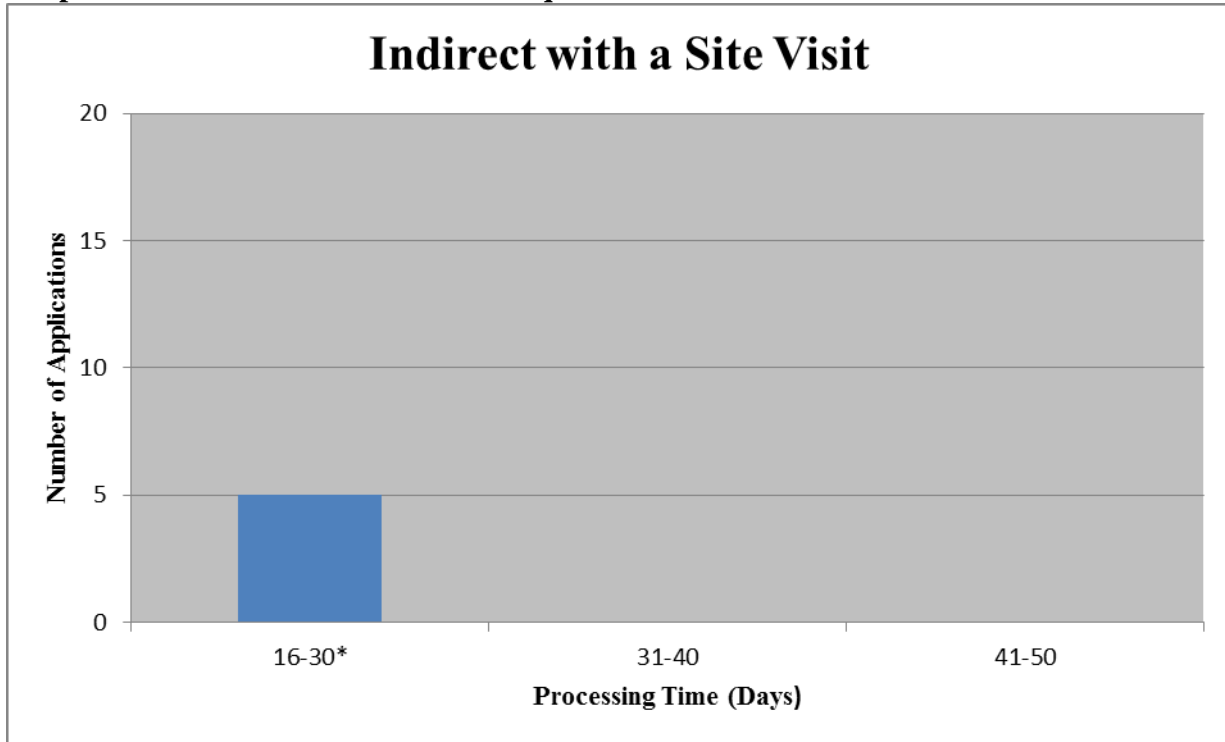
<sup>2</sup> Direct: Stand-Alone Connection

**GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD SEPTEMBER 1<sup>ST</sup> TO SEPTEMBER 30<sup>TH</sup>, 2012**

**Graph 1 - Indirect Connections**

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

**Graph 2 – Indirect Connections That Require a Site Visit**



\* Compliant with the provisions of the Exemption

**Graph 3 –Direct Connections**

Hydro One was fully compliant with processing applications for direct connections.