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Vice President and Chief Regulatory Officer
Regulatory Affairs



BY COURIER

November 9, 2012

Ms. Kirsten Walli
Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON.
M4P 1E4

Dear Ms. Walli:

EB-2011-0118 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report

As stipulated in Ontario Energy Board’s Order #1 on December 14, 2011, Hydro One Networks Inc. is filing a compliance report for the month of October, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank
(attach)

Hydro One Networks DSC Exemption

EB-2011-0118

Compliance Report – October 1 to October 31, 2012

MONTHLY HIGHLIGHTS UPDATE

For the period of October 1 to October 31, Hydro One continues to be compliant with the terms set out in the DSC; with respect to the processing of applications for indirect connections which do not require a site visit (Group A) and applications for direct connections (Group C) as seen in Table 1- Volume of Applications and Compliance Status.

There are five projects that have been flagged as non-compliant under the 15 days, Indirect and Site Visit (Group B). Two projects are non-compliant due to a process/system error which was not identified until the projects had exceeded their due date. Hydro One has taken steps to rectified this issue and avoid future reoccurrence.

TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect ¹	242	143	0	93	0	6	0
15 days, Indirect & site visit	160	80	2	24	0	51	3
30 days, Indirect & site visit	160	82	0	24	0	54	0
60 days, Direct ²	235	9	0	6	0	220	0

"C" indicates compliant; "N/C" indicates non-compliant

TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)

Type of Connection	Average	Maximum	Minimum
Indirect	1	5	1
Indirect & site visit	7	17	1
Direct	7	19	1

TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	104*	126	91
Indirect & site visit (Group B)		14	34
Direct (Group C)	5	18	26
Total	109	158	151

* As the applications were incomplete Hydro One was not able to determine if a site visit was required.

TABLE 4 – CONNECTION COMPLIANCE STATUS

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
93	51	1	41

TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Of	Applications Received
9/30/2012	253
10/7/2012	157
10/14/2012	190
10/21/2012	233

¹ Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

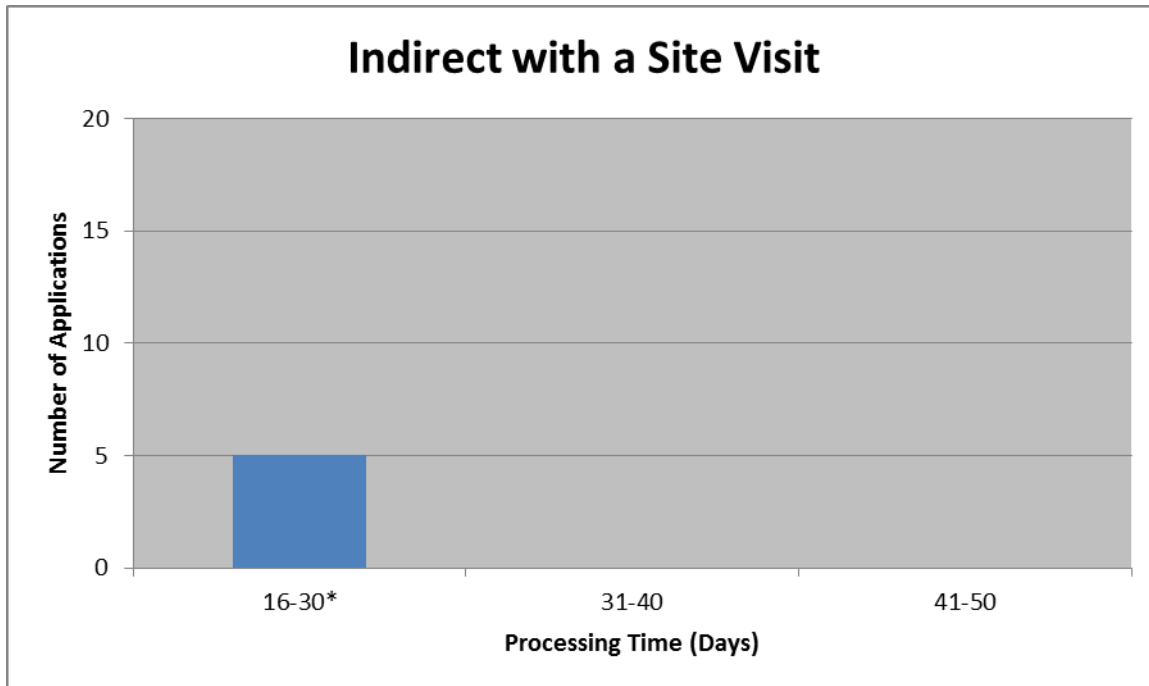
² Direct: Stand-Alone Connection

GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD SEPTEMBER 1ST TO SEPTEMBER 30TH, 2012

Graph 1 – Indirect Connections

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

Graph 2 – Indirect Connections That Require a Site Visit



* Compliant with the provisions of the Exemption

Graph 3 –Direct Connections

Hydro One was fully compliant with processing applications for direct connections.