

Hydro One Networks Inc.

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Susan Frank

Vice President and Chief Regulatory Officer
Regulatory Affairs

BY COURIER

January 10, 2013

Ms. Kirsten Walli
Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON.
M4P 1E4

Dear Ms. Walli:

EB-2011-0118 & EB-2012-0343 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report

As stipulated in Ontario Energy Board’s Decision and Order of November 8 , 2012 (under EB-2012-0343) and per Order #1 on December 14, 2011 (under EB-2011-0118), Hydro One Networks Inc. is filing a compliance report for the month of December, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank
(attach)

Hydro One Networks Inc. DSC Exemption

EB-2011-0118

Compliance Report – December 1 to December 31, 2012

MONTHLY HIGHLIGHTS UPDATE

For the period December 1 - December 31, 2012, Hydro One Networks Inc. (Hydro One) achieved compliance with the terms set out in the Distribution System Code (DSC) with respect to the processing of all three categories of applications -- applications for indirect connections which do not require a site visit (Group A), applications for indirect connections which do require a site visit (Group B), and applications for direct connections (Group C). The compliance status for processing applications is shown in “Table 1- Volume of Applications and Compliance Status”.

There were two incidents of non-compliance with respect to physical connections, as shown in “Table 4 – Connection Compliance Status.”

TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect ¹	212	138	0	68	0	6	0
15 days, Indirect & site visit	142	62	0	36	0	44	0
30 days, Indirect & site visit	142	62	0	36	0	44	0
60 days, Direct ²	190	15	0	9	0	166	0

"C" indicates compliant; "N/C" indicates non-compliant

TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)

Type of Connection	Average	Maximum	Minimum
Indirect	2	9	1
Indirect & site visit	9	15	5
Direct	10	29	3

TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	67*	71	74
Indirect & site visit (Group B)		10	27
Direct (Group C)	3	7	48
Total	70	88	149

** As the applications were incomplete Hydro One was not able to determine if a site visit was required.*

TABLE 4 – CONNECTION COMPLIANCE STATUS

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
127	52	2	73

TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Of	Applications Received
12/2/2012	150
12/9/2012	175
12/16/2012	134
12/23/2012	87

¹ Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

² Direct: Stand-Alone Connection

**GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE
FOR THE PERIOD DECEMBER 1 TO DECEMBER 31, 2012**

This section of the report (graphs depicting the distribution of applications that were processed late) is not applicable for the December 2012 reporting period, as Hydro One was fully compliant in processing applications for the three connection types.