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Susan Frank

Vice President and Chief Regulatory Officer
Regulatory Affairs



BY COURIER

February 11, 2013

Ms. Kirsten Walli
Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON.
M4P 1E4

Dear Ms. Walli:

**EB-2011-0118 & EB-2012-0343 – Compliance Report:
Hydro One Networks Exemptions from Section 6.2.6 & 6.2.7 of the Distribution System Code**

As stipulated in Ontario Energy Board's Decision and Order of November 8 , 2012 (under EB-2012-0343) and per Order #1 on December 14, 2011 (under EB-2011-0118), Hydro One Networks Inc. is filing the attached compliance report for the month of January, 2013.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank
(attach)

Hydro One Networks DSC Exemption

EB-2011-0118

Compliance Report – January 1 to January 31, 2013

MONTHLY HIGHLIGHTS UPDATE

For the period January 1 - January 31, 2013, Hydro One Networks Inc. (Hydro One) achieved compliance with the terms set out in the Distribution System Code (Code) with respect to the processing in two categories of applications -- applications for indirect connections which do not require a site visit (Group A) and applications for direct connections (Group C). The compliance status for processing applications is shown in “Table 1- Volume of Applications and Compliance Status”. There was only one incident of non-compliance with the Code for applications for indirect connections which require a site visit (Group B), but this one incident was compliant with the terms of the exemption.

There were two incidents of non-compliance with respect to physical connections, as shown in “Table 4 – Connection Compliance Status.”

TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect ¹	213	119	0	92	0	2	0
15 days, Indirect & site visit	123	58	1	24	0	40	0
30 days, Indirect & site visit	123	59	0	24	0	40	0
60 days, Direct ²	61	11	0	6	0	44	0

“C” indicates compliant; “N/C” indicates non-compliant

TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)

Type of Connection	Average	Maximum	Minimum
Indirect	1	5	1
Indirect & site visit	8	17	2
Direct	12	46	4

TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	70*	59	45
Indirect & site visit (Group B)		13	22
Direct (Group C)	3	11	8
Total	73	83	75

** As the applications were incomplete Hydro One was not able to determine if a site visit was required.*

TABLE 4 – CONNECTION COMPLIANCE STATUS

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
110	50	2	58

TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK

Week Of	Applications Received
12/30/2012	136
1/6/2013	140
1/13/2013	143
1/20/2013	130
1/27/2013	118

¹ Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

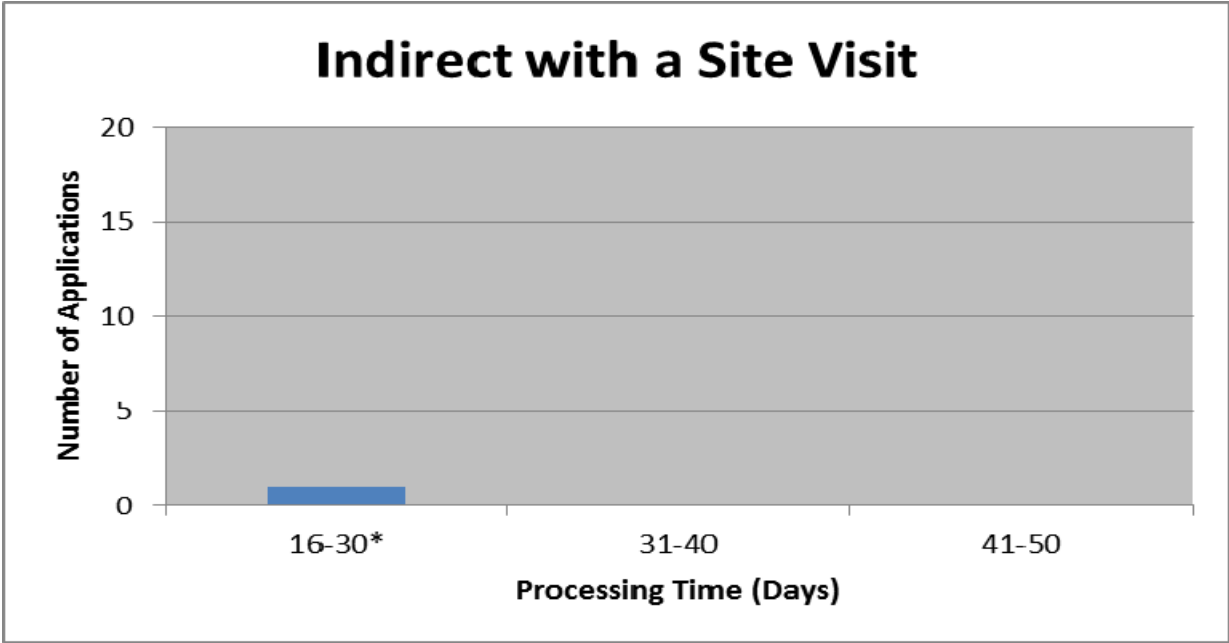
² Direct: Stand-Alone Connection

**GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE
FOR THE PERIOD JANUARY 1 – JANUARY 31, 2013**

Graph 1 – Indirect Connections

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

Graph 2 – Indirect Connections That Require a Site Visit



* Compliant with the provisions of the Exemption

Graph 3 –Direct Connections

Hydro One was fully compliant with processing applications for direct connections.