

**Hydro One Networks Inc.**

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**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs

BY COURIER

December 11, 2012

Ms. Kirsten Walli  
Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON.  
M4P 1E4

Dear Ms. Walli:

**EB-2011-0118 & EB-2012-0343 – Hydro One Networks’ Request for Exemption from Section 6.2.6 & 6.2.7 of the Distribution System Code – Hydro One Networks’ Compliance Report**

As stipulated in Ontario Energy Board’s Decision and Order of November 8 , 2012 (under EB-2012-0343) and per Order #1 on December 14, 2011 (under EB-2011-0118), Hydro One Networks Inc. is filing a compliance report for the month of November, 2012. The compliance report is attached.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank  
(attach)

**Hydro One Networks DSC Exemption**

**EB-2011-0118 and EB-2012-0343**

**Compliance Report – November 1 to November 30, 2012**

**MONTHLY HIGHLIGHTS UPDATE**

For the period of November 1 to 30, Hydro One continues to be compliant with the terms set out in the DSC with respect to the processing of (i) applications for indirect connections which do not require a site visit (Group A) and (ii) applications for direct connections (Group C). The compliance status for processing applications is shown in Table 1- Volume of Applications and Compliance Status.

Further, for the period of November 1 to 30, Hydro One was also compliant for physical connections as seen in Table 4 – Connection Compliance Status.

**TABLE 1 – VOLUME OF APPLICATIONS AND COMPLIANCE STATUS**

Type of Connection	Total Projects	Offers to Connect		Refusals		Under Review	
		C	N/C	C	N/C	w/in time	N/C
15 days Indirect <sup>1</sup>	233	149	0	78	0	6	0
15 days, Indirect & site visit	149	70	3	22	0	52	2
30 days, Indirect & site visit	149	72	1	22	0	54	0
60 days, Direct <sup>2</sup>	235	17	0	11	0	207	0

*"C" indicates compliant; "N/C" indicates non-compliant*

**TABLE 2 – APPLICATION HANDLE TIMES (# OF DAYS)**

Type of Connection	Average	Maximum	Minimum
Indirect	1	4	1
Indirect & site visit	7	38	1
Direct	7	25	1

**TABLE 3 – APPLICATIONS NO LONGER BEING PROCESSED**

Type of Connection	Incomplete	Withdrawn	Expired
Indirect (Group A)	69*	102	81
Indirect & site visit (Group B)		8	38
Direct (Group C)	6	17	59
Total	75	127	178

*\* As the applications were incomplete Hydro One was not able to determine if a site visit was required.*

**TABLE 4 – CONNECTION COMPLIANCE STATUS**

Total Projects	Connections Made		
	C	N/C	Mutual Deferral
115	56	0	59

**TABLE 5 – VOLUME OF APPLICATIONS RECEIVED BY WEEK**

Week Of	Applications Received
10/28/2012	256
11/4/2012	163
11/11/2012	153
11/18/2012	132
11/25/2012	192

<sup>1</sup> Indirect: Typical Parallel Metering Connection – Gang Meter Base or Direct Connection to Transformer

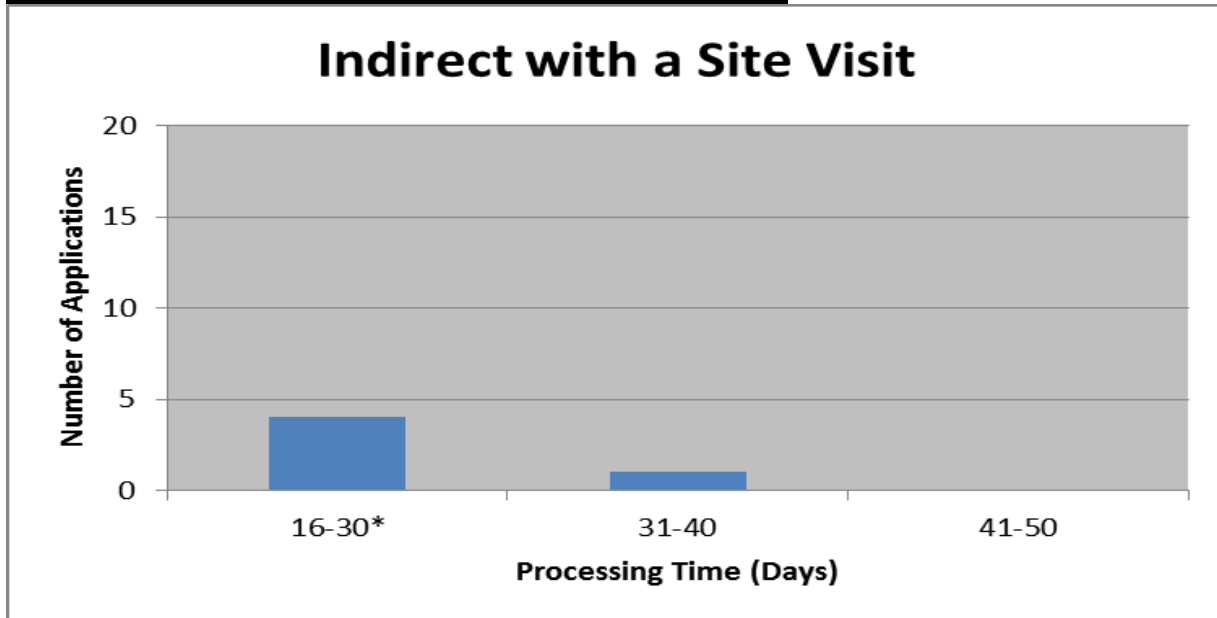
<sup>2</sup> Direct: Stand-Alone Connection

**GRAPHS - DATE GROUPINGS OF APPLICATIONS PROCESSED LATE FOR THE PERIOD SEPTEMBER 1<sup>ST</sup> TO SEPTEMBER 30<sup>TH</sup>, 2012**

**Graph 1 – Indirect Connections**

Hydro One was fully compliant with processing applications for indirect connections without a site visit.

**Graph 2 – Indirect Connections That Require a Site Visit**



\* Compliant with the provisions of the Exemption

**Graph 3 –Direct Connections**

Hydro One was fully compliant with processing applications for direct connections.