Consumers Council of Canada (CCC) INTERROGATORY #19 List 2

Interrogatory

Ref: C1/T3

Issue 2.2
Issue: Is the 2007 and 2008 budget for Human Resources related costs including employee levels, appropriate?

The evidence states that with respect to the PA Consulting Group Report "This report provides some general observations on the results, but concludes that, due to the limitations of the study, including time available, consistency of reported data, sample size, exchange rates and system design, further substantial effort and investigation would be required before any conclusions can be reached from these results, for application within a regulatory forum." Given this conclusion, how does HON intend to comply with the Board directive? Is further analysis to be undertaken by PA? Please fully explain why the study cannot be conclusive.

Response

The Transmission Benchmarking study was to be completed on a "Best Efforts" basis and based on best efforts, identified a number of issues that may affect the validity of comparisons. As a result more research is being conducted by PA Consulting to address the Board directive.