



Updates to Conditions of Service

Hydro One's Conditions of Service document describes how the company will conduct business with our Customers, and the terms of services provided. We have recently updated our Conditions of Service to address the Ontario Energy Board's (OEB's) February 16, 2024 Notice of Amendments to the Distribution System Code (EB-2019-0207), to facilitate connection of electric vehicle charging infrastructure, effective May 27, 2024.

The following is a summary of the key changes to Hydro One's Conditions of Service and where to find the updates in the document.

Key Changes	Old Section	New Section	Section Title
Added a reference to new Appendix G "Distributor Specific Electric Vehicle Charging Connection Requirements"	--	--	Table of Contents
Updated with a reference to the new Appendix G for customers interested in connecting Electric Vehicle Supply Equipment ("EVSE")	1.4	1.4	Amendments and Changes
Added the definition of "Electric Vehicle Supply Equipment"	4	4	Glossary of Terms
Outline of process and requirements for connecting non-residential electric vehicle charging equipment, with references to specific sections in the main body of the Conditions of Service, as needed.	--	Appendix G	"Distributor Specific Electric Vehicle Charging Connection Requirements"