

THE LITTLE BOOK OF

Cozy

TGIFall

6 smart, easy
ways to save

Need help?

FREE energy-
saving upgrades

Get ^{up to} \$4,000

in heating
system rebates



DEAL DAYS ARE BACK!

Save instantly in
stores or online

**SAVE_{ON}
ENERGY**
POWER WHAT'S NEXT

hydro **one**

Fall is in the Air

Autumn has a certain magic. We love the sweet smell of apples, hayrides through golden leaves and curling up at home where it's cozy.

As we head into a new season, Hydro One is making it easier for you to live comfortably, save energy and lower your bills with this handy home savings guide.

From instant discounts on energy-efficient products to rebates that can help you upgrade your heating system, we're here for you in every season.



WHAT'S INSIDE?

03

Smart fall moves

04

Deal Days return!

06

Easy DIY upgrades

08

Fall home checklist

09

Furnace rebates and more

10

Time-saving online tools

11

Win a home energy makeover

12

I Spy game for kids

14

Free home upgrades

BACK to COOL

Six smart ways to save energy all fall – and beyond!

UPGRADE
your furnace
and get
\$250

SEE
PAGE 9

UNPLUG DEVICES

Electronics can consume as much energy in standby mode as in use. Use an advanced power bar with auto-shutoff.

TRACK YOUR USE

View your electricity use and see where you can save. Sign up at HydroOne.com/myAccount.

SET SMART

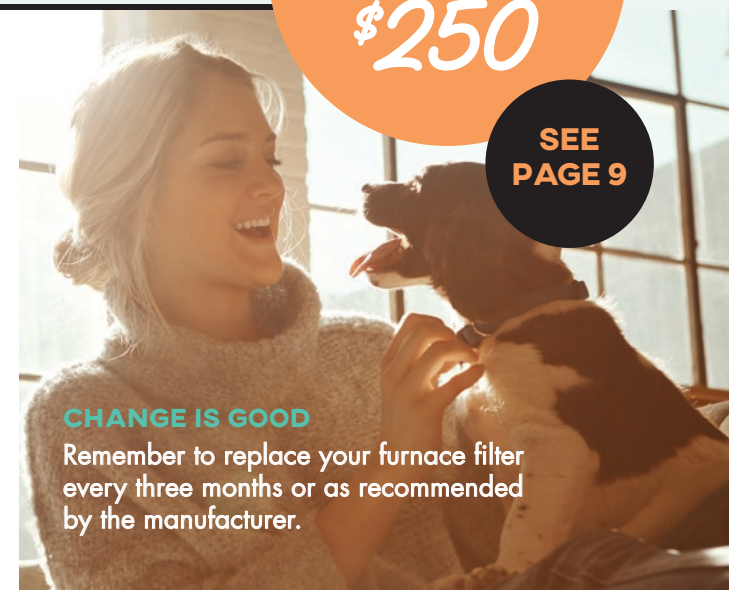
Installing a smart thermostat is an easy way to save. Every 1° it adjusts can save 2% on your bill.

BUYING NEW?

ENERGY STAR® certified electronics use 25% less energy than standard models.

GET A TUNE-UP

Have your heating system serviced by a qualified contractor to ensure it's running efficiently, and avoid costly repairs.



CHANGE IS GOOD

Remember to replace your furnace filter every three months or as recommended by the manufacturer.

NEW! Get more tips and tools at
HydroOne.com/ForHome



October 5 –
November 4

SAVE MONEY

ONE MONTH ONLY!

Instantly

NO COUPONS REQUIRED!

Get instant discounts and ongoing savings with these energy-efficient products – and many more.

See all stores and products at
HydroOne.com/DealDays

\$3 off

ADVANCED POWER BARS

(with integrated timer
or auto-shutoff)

Save up to 10%
each month
by reducing
phantom power.

UP TO
\$2 off
PER BULB
(UP TO 10 BULBS)

ENERGY STAR® CERTIFIED LEDS

Use up to 75%
less energy than
incandescent bulbs.

\$4 off

HEAVY-DUTY OUTDOOR TIMERS

Switch lights off
automatically so they
don't waste energy,
in case you forget.

\$8 off
PER FIXTURE

ENERGY STAR® CERTIFIED LIGHT FIXTURES

Use 75% less
electricity than
standard fixtures.

GET EXPERT ADVICE

Our **energy experts** will be at select home improvement stores during Deal Days, offering personalized advice on energy-efficient products. See our website for dates and stores.

Easy DIY Weekend Projects

Here are four easy, affordable, energy-saving upgrades you can do yourself in one day – with just a few basic tools!

KEEP WARM AIR IN

Sealing air leaks can make your home more comfortable and help you save on heating costs. Install weatherstripping along the base of doors and caulk drafty windows. Other spots to check include recessed lights, attic entrances, air ducts, and electrical outlets and switches.

SWAP OLD BULBS FOR LEDS

LED bulbs use up to 75% less electricity and can give your home a brighter, fresher look. Choose from a wide variety of colours, styles and brightness levels.

SWITCH TO DIMMERS

Replace standard light switches with dimmers in minutes to create the right light for any activity while also saving electricity and extending the life of your bulbs. Check the package to ensure you choose dimmers that are compatible with LED bulbs.

Learn how

SET A TIMER

Tend to fall asleep with the lights still on or appliances still running? Add timers to turn them on or off automatically.

The 15-Minute Home Upgrade

Replacing a standard light switch with a dimmer is an easy DIY upgrade that can help you save energy, create an atmosphere and extend the life of your bulbs.

The Electrical Safety Authority requires you to have a permit to replace an existing light switch with a dimmer. Visit esasafer.com or call 1-877-ESA-SAFE for details.

WHAT YOU'LL NEED

Screwdriver(s)
Electrical tester
Needle-nose pliers
Wire nuts

1

Turn off the power at the circuit breaker. Using a screwdriver, take off the existing switch plate. Then, unscrew the switch and pull it out of the electrical box.

2

For your safety, touch your electrical tester to the switch connections to confirm the power is off. Gently disconnect the wiring. Straighten the wires coming from the wall.

3

Some dimmers have wires attached, others have screw terminals. For screw terminals, bend, loop and close the wire ends around the terminals with needle-nose pliers. Then, tighten the screws.

4

For dimmers that have wires attached, match and connect by twisting the ends together with the wires from the wall. Then, screw on plastic wire nuts. Carefully push the wires back into the electrical box. Screw the switch into place, and then screw the switch plate onto the box.

5

That's it! Turn the power back on at the circuit breaker to test your dimmer and set the mood for savings.

Get instant discounts on all of these energy-saving products and more during **Save on Energy Deal Days!** One month only, October 5 to November 4, 2018.

Find out more at HydroOne.com/DealDays

READY, SET, FALL

Use our handy checklist to save energy and make your home more comfortable this winter.



Call a contractor and schedule a tune-up for your heating system



Have your air ducts cleaned



Add an insulating blanket to your electric hot water heater to reduce heat loss by up to 40%



Remove and store window air conditioners



Clean dryer vents



Cover your air conditioner with a breathable waterproof cover



Caulk and weatherstrip around doors and windows



Replace old bulbs with ENERGY STAR® certified LED lighting



Clean or replace furnace filters



Vacuum refrigerator coils

See more tips and tools at

[HydroOne.com/SaveEnergy](https://www.hydroone.com/saveenergy)

Purrfect Comfort



It pays to invest in energy efficiency. These rebates can help you upgrade – get them while they last!

HOW OLD IS YOUR FURNACE?

If it's 10 years old or more, it may be time for a replacement. By upgrading to a high-efficiency model, you could reduce home heating costs by 25%* a year.

GET

\$250[†] off

Must be equipped with an electronically commutated motor (ECM).

HOW ABOUT A HEAT PUMP?

Air-source **heat pumps** are generally more efficient than electric, gas or oil furnaces. They have the added benefit of providing air conditioning and dehumidifying in the summer.

The best heating choice depends on your home. Are you building new? Is your home especially drafty? Do you have insufficient or no ductwork? There are many heat pump options out there – a qualified contractor can help you choose what's best for you.

PLUS!

GET

\$600[†] off

AN ENERGY STAR® CERTIFIED CENTRAL AC

Must have a SEER 18/EER 13 rating or higher.

Find participating contractors and product details at
[HydroOne.com/Rebates](https://www.hydroone.com/rebates)

GET UP TO

\$4,000[†] off

Must be ENERGY STAR® certified or CEE Tier-1 level system, minimum SEER 15/ HSPF 8.5/EER 12.5 rating. Other qualifications may apply.

*Estimated annual electricity cost savings based on past program experience. Actual savings may vary. †Incentives are available for installation of eligible equipment completed between January 1 and December 31, 2018 and submitted no later than February 28, 2019. Equipment must be purchased from and installed by a participating contractor. \$250 incentive with the purchase and installation of an eligible furnace. \$600 incentive with the purchase and installation of an eligible central air conditioning system. Up to \$4,000 incentive with the purchase and installation of an eligible air-source heat pump.

Online Saves Time

There are lots of ways myAccount can help make your life a little easier. Discover four of the best ways to manage your account.

1 SWITCH TO PAPERLESS

Bills sent by snail mail take longer to arrive, so you have less time to pay them. Paperless billing is quick, convenient and cuts clutter.

2 SET IT AND FORGET IT WITH AUTOPAY

Pay your bill directly from your bank account, avoid late fees and never miss a payment again. We'll always notify you before a payment is due.

3 SET UP PROACTIVE OUTAGE ALERTS

Get text and email alerts that let you know if the power goes out at your home or cottage and when you can expect it to be restored.

4 HELP WITH BUDGETING

Equal billing averages out monthly energy bills over the year, so you pay the same amount each month – ideal for people on a fixed income.

Sign up today in minutes at
HydroOne.com/myAccount



WIN A HOME ENERGY Makeover

Sign up for paperless billing
for your chance to WIN

\$5,000 OR 1 OF 10 **\$250**
in free appliances and upgrades home improvement gift cards

Sign up for **AutoPay** and **DOUBLE** your chances to win

Get the perks of

paperless

RIGHT TO YOUR INBOX

You'll receive an email with the amount due when a new bill is ready.



CONTROL THE CLUTTER

With fewer bills to sort through, there's no more messy stacks of paper.

LESS EFFORT, LESS TREES

Doing away with paper bills and envelopes means less impact on the environment.



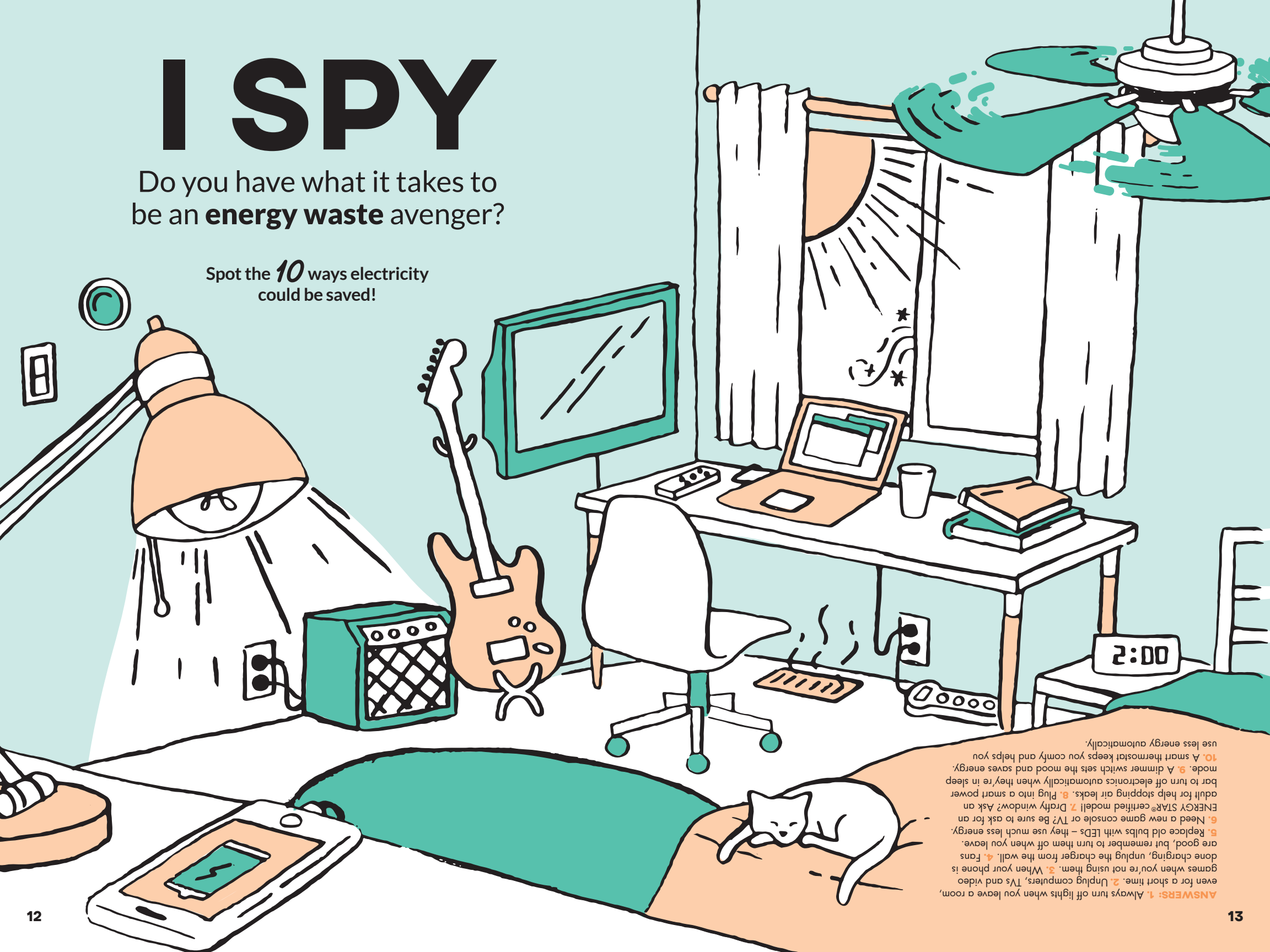
Sign up at **HydroOne.com/Makeover**

See full terms and conditions on our website. Contest ends Nov. 4, 2018.

I SPY

Do you have what it takes to be an **energy waste** avenger?

Spot the **10** ways electricity could be saved!



ANSWERS: 1. Always turn off lights when you leave a room, use less energy automatically. 10. A smart thermostat keeps you comfy and helps you mode. 9. A dimmer switch sets the mood and saves energy. bar to turn off electronics automatically when they're in sleep. 8. Plug into a smart power adult for help stopping air leaks. 7. Drafty window? Ask an ENERGY STAR® certified model! 6. Need a new game console or TV? Be sure to ask for an are good, but remember to turn them off when you leave. 5. Replace old bulbs with LEDs – they use much less energy. 4. Fans done charging, unplug the charger from the wall. 3. When your phone is games when you're not using them. 2. Unplug computers, TVs and video even for a short time. 1. Unplugging computers, TVs and video

Get **FREE** Home Upgrades to Help Lower Your Electricity Costs

The **AffordAbility Fund** is here for you.

Three levels of support are available, depending on your income and average energy bill.

LEVEL 1

Home Energy Kit**

You may qualify for a kit that may include ENERGY STAR® certified LEDs, a smart power bar, motion-sensing night light, car block heater timer and more, along with tips on saving energy.

LEDs use up to 75% less energy and reduce the need for air conditioning.

Plug electronics into **smart power bars** to save up to 10% per month.

LEVEL 2

Free appliances and more

If you qualify, a Home Energy Advisor will visit your home and provide you with a personalized Home Energy Plan and ENERGY STAR® certified appliances, such as a refrigerator, freezer and a window air conditioner.

LEVEL 3

For electrically heated homes

If your home is electrically heated, you may qualify for a Home Energy Advisor visit, a Home Energy Plan and upgrades, such as insulation and an ENERGY STAR® certified heat pump.

See what you qualify for at
AffordAbilityFund.org
or call 1-855-494-3863

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MORE WAYS WE CAN HELP

HOME ASSISTANCE PROGRAM

Free home energy assessments and upgrades, including insulation and appliances.

ONTARIO ELECTRICITY SUPPORT PROGRAM

Monthly bill credits of \$45–\$113 are available to support lower-income households.

LOW-INCOME ENERGY ASSISTANCE PROGRAM

Past-due electricity bills? Emergency grants of up to \$600 can help you catch up.

See how to qualify at
**HydroOne.com/
FinancialAssistance**

We're Here for You

CUSTOMER SERVICE

1-888-664-9376

Monday to Friday,
7:30 a.m. – 8 p.m. ET
Saturday, 9 a.m. – 3 p.m.

VISIT US IN PERSON

Monday to Friday, 8 a.m. – 4 p.m.
London 727 Exeter Road
Markham 185 Clegg Road
Sudbury 500 Barry Downe Road

ACCESS YOUR ACCOUNT ONLINE

HydroOne.com/myAccount
Track your energy use, pay
your bill and get handy alerts

OUTAGE REPORTING AND UPDATES

1-800-434-1235
24 hours a day, 7 days a week

Get more energy saving tips & tools at
HydroOne.com/SaveEnergy

Winter Storm Safety

Follow these simple
steps to be prepared
during a power outage.



Get proactive outage alerts

Get email or text alerts
that let you know if your
power is out – and when
it will be back on. Sign
up through *myAccount*.



Download our FREE app

Search by location
to see the number of
customers affected, crew
status and when power
will be restored.



Prepare a 72-hour emergency kit

Get our outage kit
checklist to take care of
yourself and your family at
HydroOne.com/StaySafe

SAVE
ENERGY
POWER WHAT'S NEXT

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one

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