



# What to do if your home is flooded?

- If water rises near your electrical outlets, baseboard heaters or furnace, or electrical panel, call 1-800-434-1235 to have your power disconnected.
- If any water damage to electrical equipment occurs, a Licensed Electrical Contractor needs to conduct an evaluation and make any necessary repairs before Hydro One can restore power.
- Be sure to keep your emergency kit in a backpack and make sure everyone in your home knows where to find it. See below for what to include.



HydroOne.com/Safety



**1.888.664.9376**

Customer Care Centre  
Weekdays 7:30am – 8pm



**1.800.434.1235**

Emergencies and Power Outages  
24/7

## Emergency preparedness kit



Water  
(recommend 2L per person/day)



Canned or dried food that won't spoil



A manual can opener



Cash



Windup or battery powered flashlight



Windup or battery powered radio



Extra batteries



Any medical items you require



First aid kit



Blankets



Candles and matches. Remember to never leave a burning candle unattended



At least one corded phone; a cordless phone will not work in a power outage



Fully charged cell-phone and portable power bank chargers



Hydro One's emergency power outage hotline

**1.800.434.1235**