

# Hydro One *myEnergy* Rewards Stay Cool and Win Contest

May 1, 2025 – August 30, 2025

## Rules and Regulations

By entering the Contest (defined below), entrants agree to abide by these Rules and Regulations and will be deemed to have received, understood and accepted these Rules and Regulations by participating in the Contest.

Hydro One Networks Inc. (hereinafter “Hydro One”) *myEnergy* Rewards Stay Cool and Win Contest (the “Contest”) will run from 8:00:00 a.m. ET on May 1, 2025, until 11:59:59 p.m. ET on September 30, 2025 (the “Contest Period”).

## Prize

Prizes totalling \$30,000 divided into the amounts and timeframes outlined below are available to be awarded to customers of Hydro One that are enrolled in *myEnergy* Rewards with a smart thermostat controlling central air conditioning equipment for cooling. Contest draws will occur on the following schedule:

- Draw on July 8, 2025 for all customers currently enrolled in the program as of 11:59:59 p.m. ET on June 30, 2025 and have participated (i.e. have not opted out) in at least one demand response event in the month of June\* for the following prizes:
  - Four (4) \$1,000 Prepaid Mastercards® (one per winner)
- Draw on August 8, 2025 for all customers currently enrolled in the program as of 11:59:59 p.m. ET on July 31, 2025 and have participated (i.e. have not opted out) in at least one demand response event in the month of July\* for the following prizes:
  - Five (5) \$1,000 Prepaid Mastercards® (one per winner)
- Draw on September 9, 2025 for all customers currently enrolled in the program as of 11:59:59 p.m. ET on August 31, 2025 and have participated (i.e. have not opted out) in at least one demand response event in the month of August\* for the following prizes:
  - Six (6) \$1,000 Prepaid Mastercards® (one per winner)
- Draw on October 7, 2025 for all customers currently enrolled in the program as of 11:59:59 p.m. ET on September 30, 2025 and have participated (i.e. have not opted out) in at least one demand response event in the month of September\* for the following prizes:
  - Three (3) Grand Prizes of \$3,000 Prepaid Mastercards® (one per winner)
  - Six (6) \$1,000 Prepaid Mastercards® (one per winner)

\*If no demand response events are triggered in a given month, all eligible enrolled participants as of the applicable date above will be entered into that month's draw.

## Entry

No purchase is necessary, but your entry must be received by one of the means below.

Limit of one entry per household. The Contest is open to Hydro One residential customers at the time of the draw. Entrants must be residents of Ontario, eighteen (18) years of age or over.

## Automatic Entry

One entry ballot will be automatically generated and entered into each draw outlined in the Prize section above per household enrolled in [Hydro One myEnergy Rewards](#) and that stays enrolled until the end of each applicable Contest draw enrolment deadline.

## Alternative Entry

You may enter other than as set out above by mailing or delivering an entry, with your name, address, telephone number, an original hand-written 200 word (or more) essay on "Hydro One is focused on conservation" to Hydro One Customer Strategy, myEnergy Rewards Stay Cool and Win Contest, 483 Bay St., 8<sup>th</sup> Floor - South Tower, Toronto, Ontario M5G 2P5.

Any other method of entry is void. Non-compliance with any entry procedure will result in disqualification.

All entries must be received by the applicable Contest draw enrolment deadline.

## Draw

On or about 11:00:00 a.m. ET on each of the applicable Contest draw dates, in Toronto, Ontario, Hydro One will randomly draw the respective number of entries for each Contest draw date indicated above, from all eligible entries received for each Contest draw date. To win, the selected entrants must correctly answer the mathematical skill testing question, and must return the properly executed release form within the specified time. The selected entrants will be notified by telephone, email and/or mail approximately the first week following the draw. If the skill testing question is answered incorrectly, or if any selected entrant does not respond to the attempts to contact such selected entrant, or the properly executed release form is not returned within the specified time, then such selected entrant will be disqualified from the Contest and another entry will be randomly selected from the pool of eligible entries. If any selected entrant cannot be reached **within two (2) days** after the first attempt of notification, their opportunity to win the prize will be forfeited and another entrant will be randomly selected. Hydro One will not be responsible for failed attempts to contact the selected entrants.

## Contest Opt-Out

You may withdraw from participation in the contest at any time by sending a written request with your name, email address, street address, and telephone number to [myEnergyRewards@HydroOne.com](mailto:myEnergyRewards@HydroOne.com) or by mail to Hydro One Customer Strategy, myEnergy Rewards Stay Cool and Win Contest, 483 Bay St., 8<sup>th</sup> Floor - South Tower, Toronto, Ontario M5G 2P5.

## General Rules

Any entry which is in violation of these Rules and Regulations or received after the end of the Contest Period is void, and the entrant shall be disqualified from the Contest.

The Contest excludes employees, agents and representatives of any of the following, and anyone with whom such persons are living (whether related or not) and a member of any such person's immediate family (regardless of where they live): Hydro One Networks Inc., its advertising and promotional agencies, and their affiliated companies. In these Rules and Regulations, "immediate family" includes mother, father, brother, sister, son, daughter, partner and/or spouse. The Contest is not in any way sponsored, endorsed, administered by, or associated with Mastercard.

Chances of winning depend on the number of eligible entries received. Entries are subject to verification by Hydro One, in each case in its sole discretion. The Contest is subject to all applicable federal, provincial, and municipal laws and regulations. All decisions of the judges are final, and the Released Parties (defined below) shall not be responsible for any errors or negligence that may occur in connection with the Contest.

Each selected entrant will also be required to sign a declaration and release form (the "Release Form") confirming compliance with these Rules and Regulations, acceptance of the prize as awarded, without substitution and releasing Hydro One, its affiliated and related companies, advertising and promotional agencies, and their respective shareholders, directors, officers, employees, agents, representatives, successors and assigns (collectively, the "Released Parties") from any liability in connection with the prize or the Contest. The Release Form must be returned within the time period specified on the Release Form or the prize will be forfeited.

No communication will be entered into except with the selected entrants. By entering the Contest, all entrants consent to the use, without compensation, of their name, city of residence, audio/video image, statements, and/or photograph in any related publicity. The prizes are non-transferable and cannot be redeemed for cash.

By entering the Contest, all entrants represent and warrant that (i) their entry and submission form, including any material comprising their entry and submission form (e.g. name, user name, profile picture, etc., as applicable) and any material submitted with their entry (e.g. photograph, written submission, or other form of submission, as applicable) (all such material, collectively, the "Entry Material") is original to the entrant, (ii) the entrant has all necessary rights in and to the Entry Material to enter the Contest, and (iii) the Entry Material does not contain, depict, include or involve content that is, or could reasonably be considered to be, inappropriate, unsuitable or offensive, as determined by Hydro One.

Each entrant hereby grants permission to Hydro One to contact them, using the email address, mailing address, telephone number, or other information provided in their submission, regarding any matters related to the Contest.

Notwithstanding anything contained in these Rules and Regulations, the Released Parties do not accept any responsibility for loss, damage or claims from any cause whatsoever relating to the Contest. The Released Parties will not be responsible for late, lost, illegible, incomplete, falsified and/or destroyed entries and all such entries are void. The Released Parties will not be responsible for any failure of the website during the Contest or for any problems or technical malfunction of computer online systems, servers, access providers, computer equipment, software, failure of any email, online or Internet entry to be received by Hydro One, whether due to technical problems, traffic congestion on the Internet or at any website, or any combination thereof or any other cause, including any injury or damage to an entrant's or any other person's computer related to or resulting from playing or downloading any material in the Contest.

The use of an invalid email address will void the entry. Entrants using multiple email addresses to enter the Contest will be disqualified from the Contest. In the event of a dispute, entries will be deemed to have been submitted by the authorized account holder of the email address associated with the applicable Hydro One account. "Authorized account holder" is defined as the person who is assigned an email address by an internet provider or other organization (e.g. educational institute, etc.) that is responsible for assigning email addresses for the domain associated with the submitted email address. If the identity of any entrant is disputed, the authorized account holder associated with the email account at the time of entry will be deemed the entrant. Each selected entrant may be required to provide proof that such entrant is the authorized account holder of the email address associated with the selected entry. The sole determinants of the time for the purposes of a valid entry in the Contest is/are the Contest server(s).

Hydro One reserves the right, subject to applicable law, to terminate, amend or modify the Contest or any part thereof at any time and in any way, without prior notice; however, Hydro One may give notice of any such termination, amendment or modification on its website. Without limitation, Hydro One reserves the right, in its sole discretion, to cancel or suspend the Internet portion of the Contest should a virus, bug or any other cause beyond Hydro One's reasonable control corrupt the security or proper administration of the Contest.

Any attempt to deliberately damage any website or to undermine the legitimate operation of the Contest is a violation of criminal and civil laws, and should such an attempt be made, Hydro One reserves the right to seek remedies and damages to the fullest extent permitted by law, including criminal prosecution.

All entries become the permanent property of Hydro One and no entry will be returned. Hydro One respects your right to privacy. For more information regarding the manner of collection, use and disclosure of personal information by Hydro One, please refer to Hydro One's privacy policy, available [here](#).