

ecobee

# Community Energy Savings & Time of Use

A Guide to Enrollment

## How to Enable \*CES & TOU with a New ecobee

### Did you know...

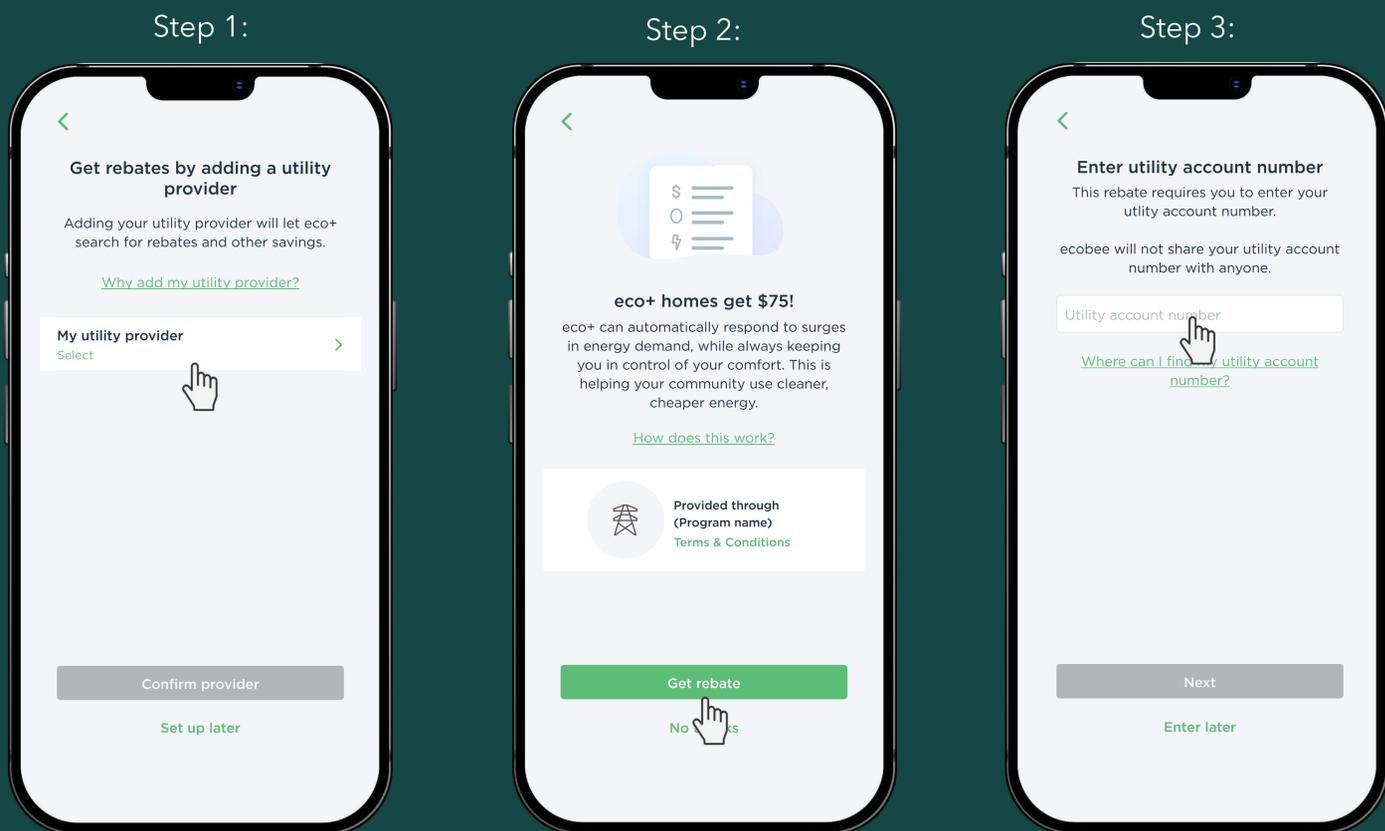


Community Energy Savings is a feature within eco+ that works with your smart thermostat and your utility company to automatically strengthen the electricity grid during peak times.

### Here's how to enable this feature.

- i) After downloading the ecobee app, you will be prompted to sign in/ create your ecobee account.
- ii) You will be asked to create your home by providing your home address and details.
- iii) Enter the code displayed on your ecobee to complete your registration.
- iv) You will now proceed into the CES enrollment flow.

### Enabling Community Energy Savings

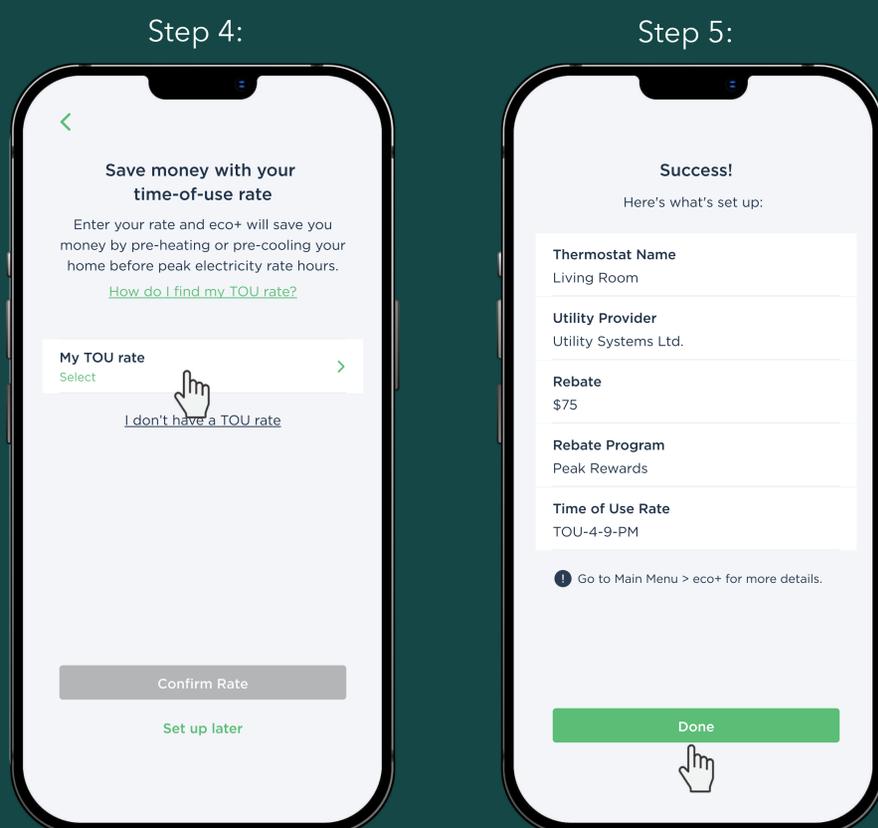


Select your utility based on your home address.

You will be presented with your utility's program offer and incentive, select "Get rebate".

You may be asked for your utility's account number to complete enrollment.

### Enabling Time of Use

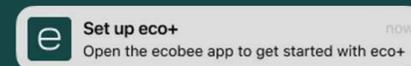


Following CES, you will be prompted to select your TOU rate, or "I don't have a TOU rate".

By confirming, you will successfully be enrolled in CES and TOU, and shown a summary of your selections.

### Set up Later

If you choose 'Set-up Later' from the enrolment flow, you will be prompted by information cards or app push notifications to complete eco+ set up.



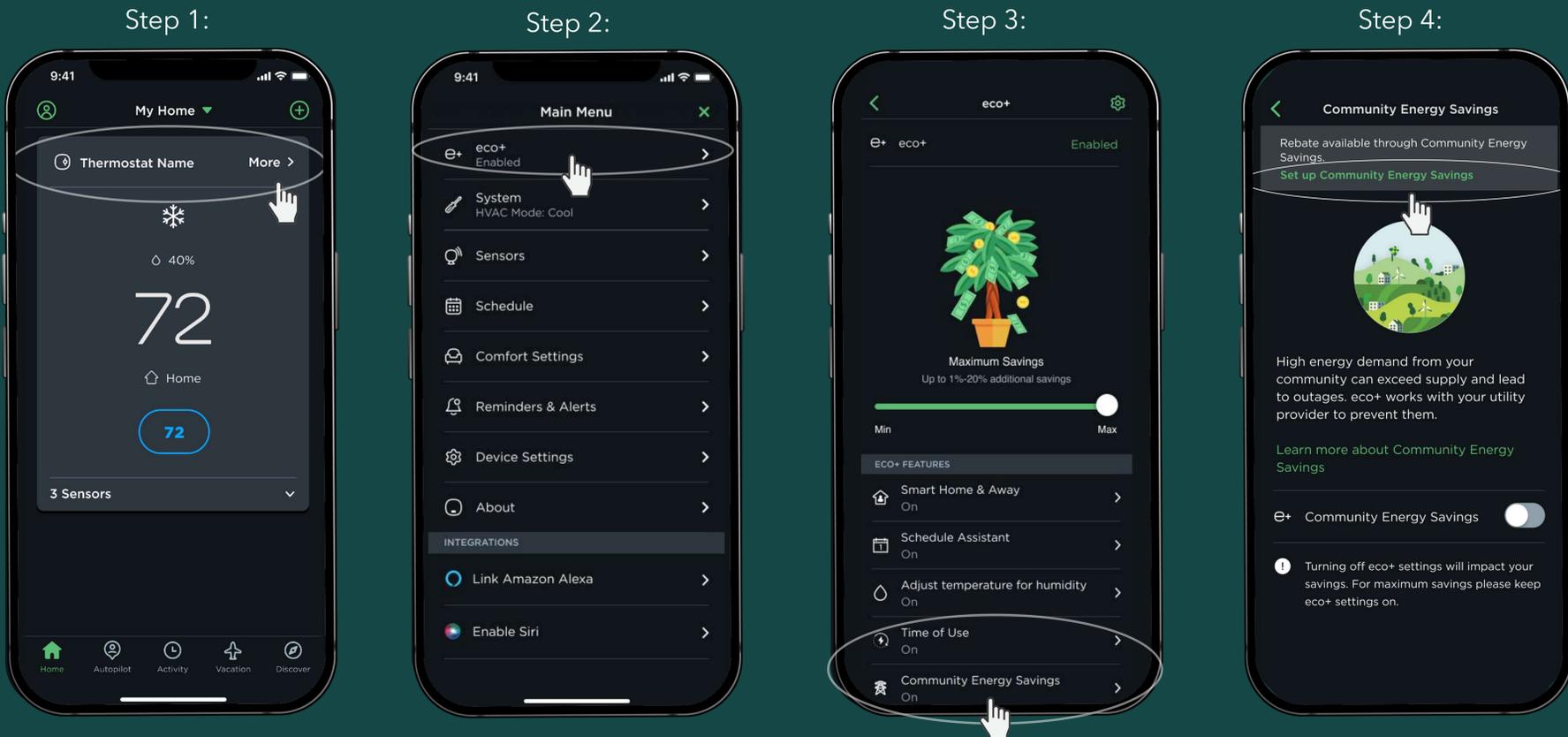
Additionally, you can enroll via the Alternative Enrollment flow in the eco+ menu.

See the "Alternative Enrollment" informational card.

## \*CES & TOU - Alternative Enrollment

You may have chosen "Remind me later" or "Set up eco+ Later". Upon returning to the app, see below for how you can re-initiate the eco+ enrollment flow.

### A) Through eco+ settings



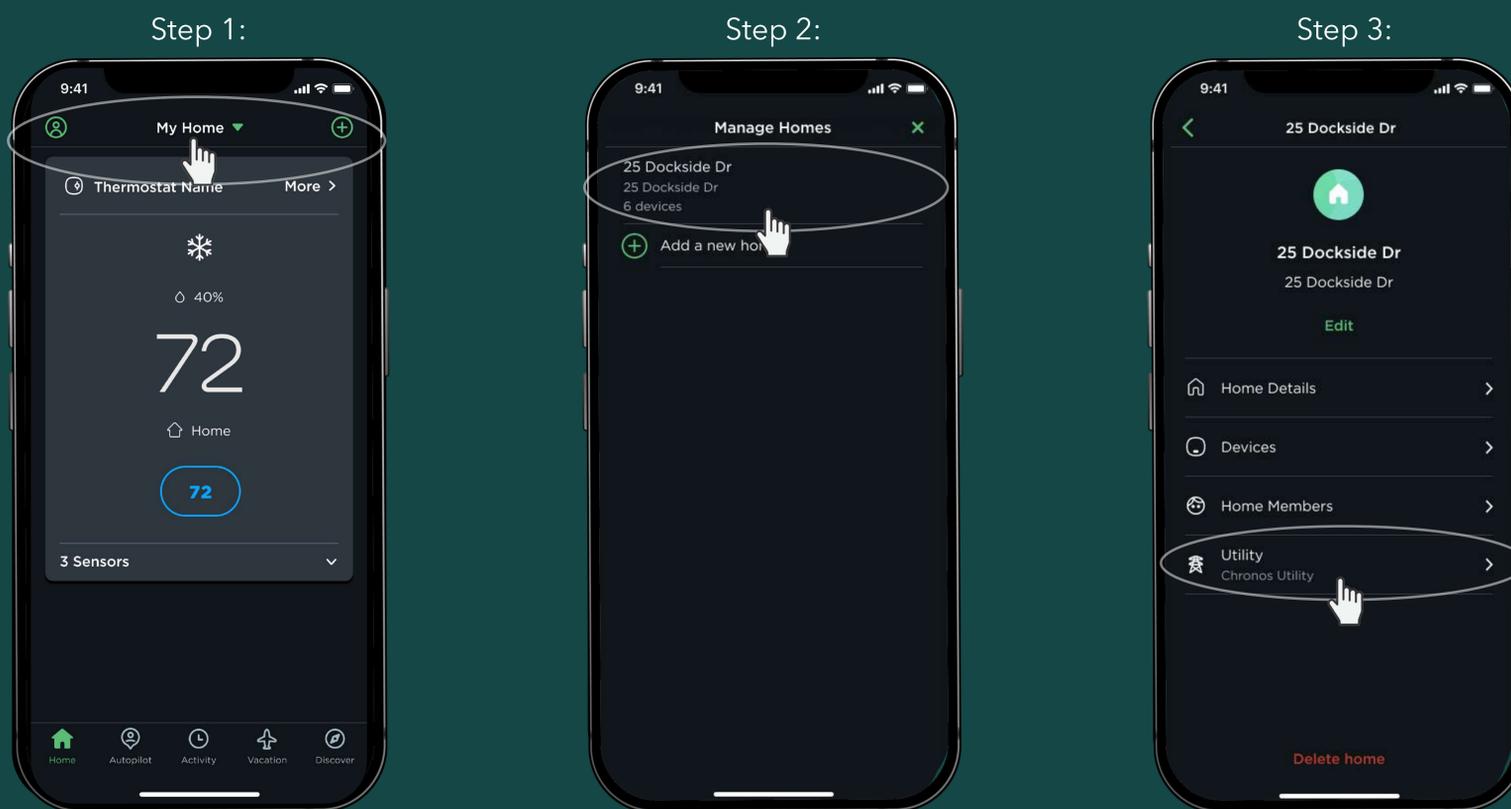
Click your thermostat's name, typically "My ecobee".

Click the gear icon in the upper right corner (not shown). Then select the eco+ banner.

This opens eco+ settings. Select "CES" or "TOU" depending on which needs to be set up.

Click the "Set Up" banner in the upper screen to proceed into the CES/TOU enrollment.

### B) Through account settings



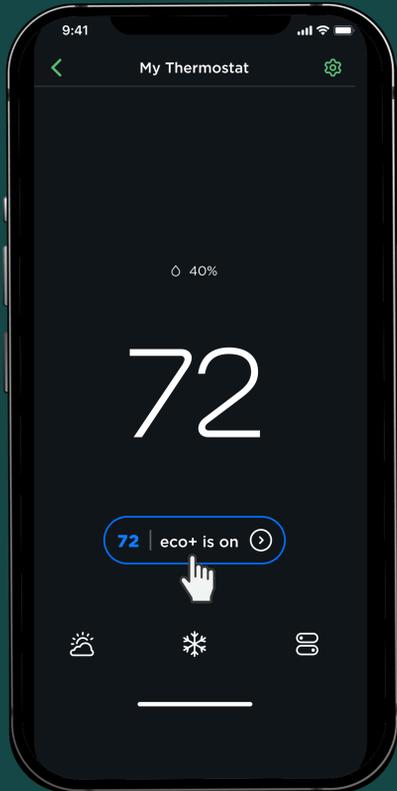
Open "Manage Homes" by clicking your home's name at the top of the screen.

Select your corresponding home.

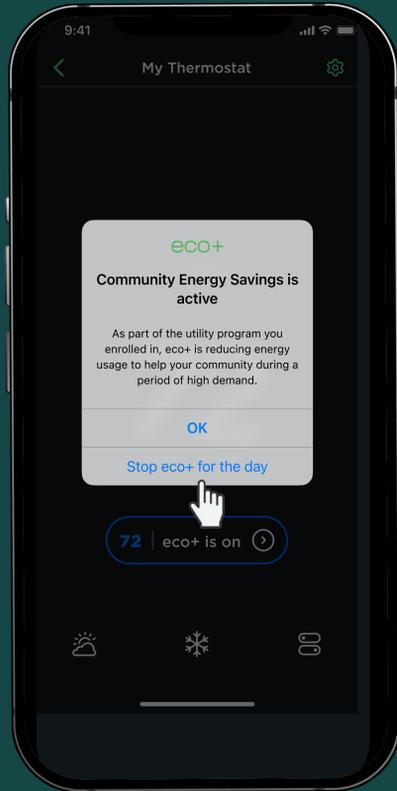
Select the Utility tab and you will return into the enrollment flow, starting with a program offer.

## Opting out of Events

### A) Through the ecobee App



When eco+ is running, you can click the eco+ logo to open a CES informational card.



From there, you can opt out of a Community Energy Savings event by selecting "Stop eco+ for the day"

### B) Through ecobee's Smart Thermostat



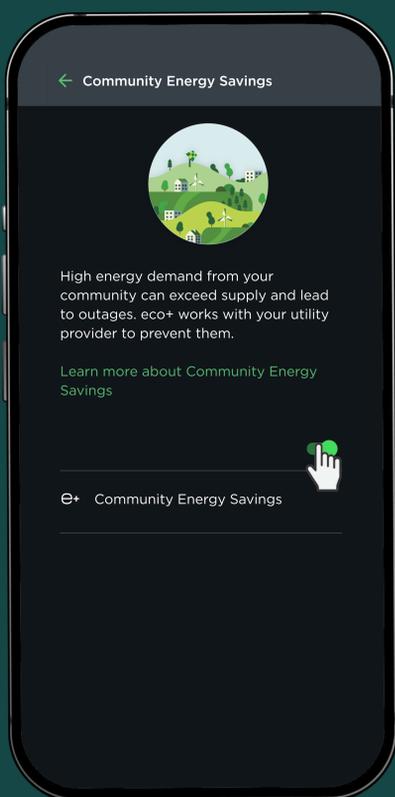
When an eco+ is running, you can select the eco+ logo to open a CES informational card.



From there, you can opt out of a Community Energy Savings event by selecting "End eco+ for the day"

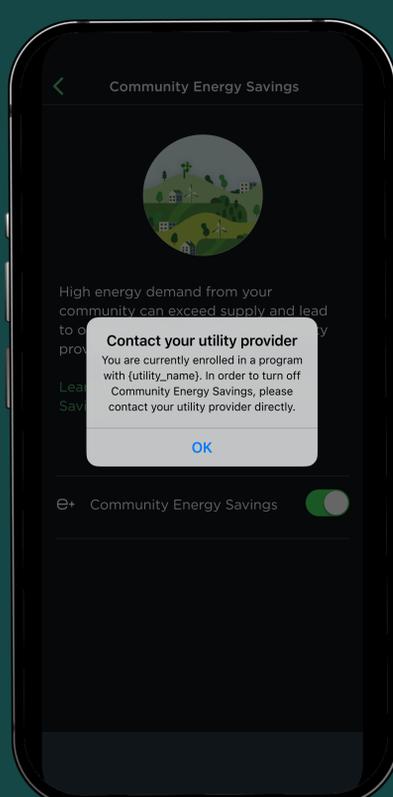
## Un-enrolling from the DR Program

### Step 1:



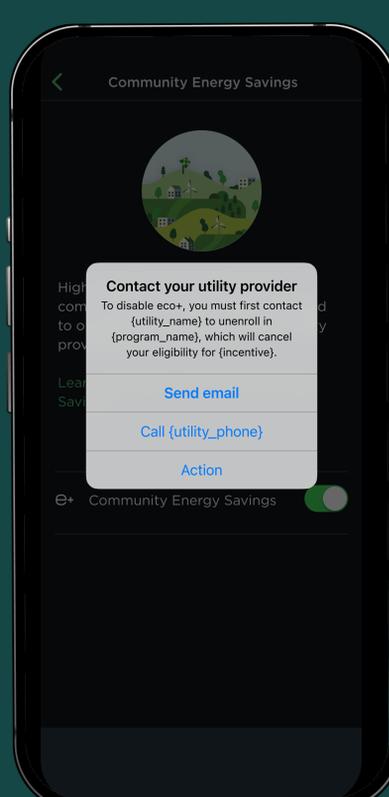
Open this page by selecting your ecobee's name > gear icon > eco+ > CES. See "Alternative Enrollment" for more details.

### Step 2:



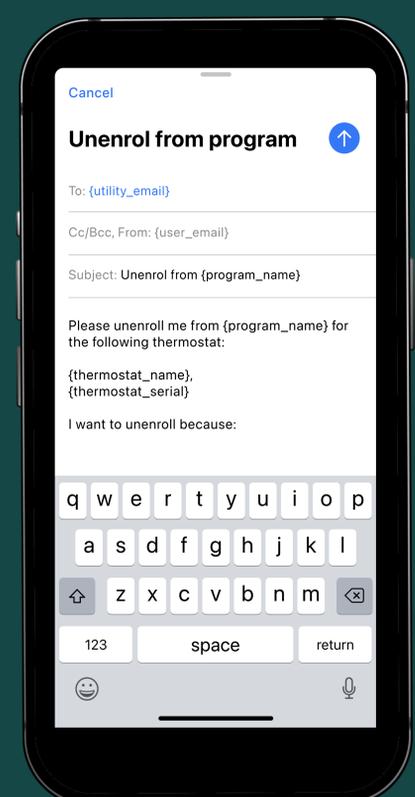
Switch off the Community Energy Savings toggle, and you will be prompted to contact your utility.

### Step 3:



If ecobee has been provided utility contact information, you may select a contact button.

### Step 4:



You will be presented with an auto-filled email to your utility for un-enrollment.

eco+ is a series of 6 features, offered by ecobee, that allow the customer to personalize their comfort and savings preferences for maximum efficiency with minimal effort.



Community Energy Savings



Time of Use



Adjust for Humidity



Smart Home & Away



Schedule Assistant



Pause when Open\*



### Community Energy Savings

CES makes slight temperature adjustments to your thermostat when electricity demand in your community peaks.

These adjustments will be minor and infrequent but can have big impacts on your community—helping you reduce strain on the electricity grid.



### Time of Use

TOU preheats or precools your home during times when electricity is less expensive to reduce energy usage when electricity is more expensive.

TOU can help shift your energy consumption to when electricity is more affordable, and save big on your bill.



### Adjust for Humidity

This feature detects fluctuations in indoor humidity to ensure your home always feels like the temperature set on your thermostat.

This keeps your home comfortable even in periods of unusually high or low humidity.



### Smart Home & Away

This feature saves energy by automatically adjusting the temperature when it detects you've left, and quickly restoring your comfort settings when you return.

This keeps you more comfortable when you're home and reduces wasted energy when you're away.



### Schedule Assistant

Schedule Assistant monitors your thermostat schedule. When it isn't matching up with your actual routine, Schedule Assistant recommends a new schedule.

This makes your home and schedule more efficient.



### Pause when Open\*

Using SmartSensors, ecobee detects when a door or window is open for 5 minutes or more and automatically pauses heating/cooling.

This maximizes energy and cost savings for your home, and reduces energy waste.

\*This feature is subscription only.