

Revised Approach for Defect Classification

We are pleased to announce an important update to our process of determining make ready requirements for permit applications and the classification of defects. This revised approach will empower design engineers to assess and determine the necessary make ready work, enabling a more efficient and accelerated attachment process for Internet Service Providers (ISPs) while ensuring the safety of crews and assets.

Why has this policy changed?

Hydro One has recognized the need for a more flexible approach that allows design engineers to exercise their expertise in determining the appropriate make ready requirements. With this update, our focus shifts to enabling ISPs to attach while Hydro One continues to address defects through our ongoing defect correction programs.

What is the impact and benefits?

This new approach will decrease the amount of design and make ready work required for Broadband projects. Further information can be found on BlackBerry Workspaces [here](#).

For questions on any of the above policies, please email externaljointuse@hydroone.com.

Thank you for your partnership.

A handwritten signature in black ink, appearing to read "FR".

Faruq Remtulla

Director, Broadband Joint Use Program



Hydro One