Joint Use Management Portal (JUMP) Video Training Guide

Want to know how to get the best experience from JUMP? Here's a suggestion on the order of videos to review:

Suggested Review Order

1) **Pole Map:** This video explains the features of the Pole Selection Map and how to interact with them.

2) **Working With Files:** This video discusses how to upload, download and delete files.

3) **Communicating in JUMP:** This video reviews the Chatter & Email communications functionality.

4) **Permit Application Flow:** This video provides an end-to-end explanation of how a Permit Application is submitted and processed through to completion.

5) **Withdraw/Cancel an Application:** Want to retract a request? Learn how through this video.

6) **Submitting Forecasts:** This video explains why Forecasts are important to submit and how to complete one.

7) **Request Groups:** This video helps users learn how to group your requests together to create larger projects.

8) **Bonding:** This video provides an end-to-end explanation of how a Bonding Request is submitted and processed through to completion.

9) **Clone Requests:** This video explains how to "copy and paste" requests using the Cloning feature.

10) **Preliminary Site Meeting:** This video provides an end-to-end explanation of how a Preliminary Site Meet Request is submitted and processed through to completion.

11) Create Custom Filters: As your Requests lists grows, this video helps users learn how to filter them to see items of interest.

12) Custom Reports: This video helps users learn how to create reports for the portfolio of requests that have been submitted.